

# Service Centre Locations

The department has offices throughout Queensland in four regions: Northern Region, Central Region, Southern Region, Brisbane and North Coast Region.



# Contacts

## DEPARTMENT OF HOUSING AND PUBLIC WORKS

### Central office

80 George Street, Brisbane Qld 4000

### Post

GPO Box 2457, Brisbane Qld 4001

### Website

[www.hpw.qld.gov.au](http://www.hpw.qld.gov.au)

## BUILDING AND ASSET SERVICES OFFICE LOCATIONS

The regional offices are supported by a network of district offices and depots across the state.

### Building and Asset Services

Level 4, 80 George Street

Brisbane Qld 4000

GPO Box 2937

Brisbane Qld 4001

Phone: 07 3008 3300

Email: [BAS@hpw.qld.gov.au](mailto:BAS@hpw.qld.gov.au)

Internet: [hpw.qld.gov.au](http://hpw.qld.gov.au)

## SOUTH EAST QUEENSLAND

### South East Queensland Regional Office

45 Barrack Road

PO Box 626

Cannon Hill Qld 4170

Phone: 07 3008 2116

Fax: 07 3906 1722

### District Offices

#### Ipswich

Level 4, 117 Brisbane Street

PO Box 5

Ipswich Qld 4305

Phone: 07 3432 2813

#### South Coast District Office

Level 3, Eastside Robina

232 Robina Town Centre Drive

Robina Qld 4226

PO Box 3156

#### Robina Post Shop

Robina Town Centre Qld 4230

Phone: 07 5514 9400

Fax: 07 5583 1943

#### South East Queensland Maintenance Response Centre

Level 1, 19 Corporate Drive

Cannon Hill Qld 4170

Phone: 1300 650 917

#### Sunshine Coast District Office

14-28 Lee Street

PO Box 1680

Caboolture Qld 4510

Phone: 07 5432 0600

Fax: 07 5420 2050

### Depots

#### Alexandra Hills Depot

69 MacArthur Street

Alexandra Hills Qld 4161

Phone: 07 3824 7517

Fax: 07 3820 2893

#### Beenleigh Depot

George Street

Beenleigh Qld 4207

(back of Beenleigh State High School)

Phone: 07 3807 6394

Fax: 07 3287 5788

#### Borallon Depot

Ivan Lane

Borallon Qld 4306

Phone: 07 5464 3051

#### Northgate Depot

36 Fraser Road

Northgate Qld 4013

Phone: 07 3406 9106

Fax: 07 3256 6239

#### Wacol Depot

Old Moreton A Building

Wacol Station Road

Wacol Qld 4076

Phone: 07 3271 2918

Fax: 07 3271 2886

## SOUTH WEST QUEENSLAND

### South West Queensland Regional Office

120-124 Mort Street

PO Box 666

Toowoomba Qld 4350

Phone: 07 4614 2300

Fax: 07 4615 3529

### District Offices

#### Charleville District Office

46 Edward Street

PO Box 177

Charleville Qld 4470

Phone: 07 4593 2200

Fax: 07 4656 5069

#### Roma District Office

62 Arthur Street

PO Box 1029

Roma Qld 4455

Phone: 07 4578 4000

Fax: 07 4624 3009

### Depots

#### Toowoomba Depot

120-124 Mort Street

Toowoomba Qld 4350

Phone: 07 4614 2300

#### Charleville Depot

46 Edward Street

Charleville Qld 4470

Phone: 07 4593 2200

#### Chinchilla Depot

Leichardt Street

Chinchilla Qld 4470

Phone/Fax: 07 4668 9884

#### Roma Depot

62 Arthur Street

Roma Qld 4455

Phone: 07 4578 4000

## WIDE BAY BURNETT

### Wide Bay Burnett Regional Office

44 Ariadne Street

PO Box 299

Maryborough Qld 4650

Phone: 07 4123 9400

Fax: 07 4121 1948

### District Offices

#### Bundaberg District Office

85 Dr May's Road

PO Box 3065

Bundaberg Qld 4670

Phone: 07 4158 9700

Fax: 07 4131 5760

### Depots

#### Bundaberg Depot

85 Dr May's Road

Bundaberg Qld 4670

Phone: 07 4158 9700

Fax: 07 4131 5760

#### Gympie Depot

8-10 King Street

Gympie Qld 4570

Phone: 07 5482 1827

Fax: 07 5482 7681

#### Kingaroy Depot

51 Prince Street

Kingaroy Qld 4610

Phone: 07 4162 2129

Fax: 07 4162 5043

#### Maryborough Depot

44 Ariadne Street

Maryborough Qld 4650

Phone: 07 4123 9400

Fax: 07 4121 1948

## CENTRAL QUEENSLAND

### Central Queensland Regional Office

149 Bolsover Street

PO Box 247

Rockhampton Qld 4700

Phone: 07 4838 9600

Fax: 07 4938 4831

## District Offices

**Emerald District Office**  
14 McKenzie Street  
Emerald Qld 4720  
Phone: 07 4988 1206  
Fax: 07 4983 7451

**Gladstone District Office**  
7 Soppa Street  
Gladstone Qld 4680  
Phone: 07 4977 7103  
Fax: 07 4979 2155

**Mackay District Office**  
36 Tennyson Street  
Mackay Qld 4740  
Phone: 07 4862 7500  
Fax: 07 4957 2718

## Depots

**Emerald Depot**  
14 McKenzie Street  
Emerald Qld 4720  
Phone: 07 4988 1206  
Fax: 07 4983 7451

**Longreach Depot**  
91 Galah Street  
Longreach Qld 4730  
Phone: 07 4658 3718

## NORTH QUEENSLAND

**North Queensland Regional Office**  
9-15 Langton Street  
Garbutt Qld 4814  
PO Box 561  
Townsville Qld 4810  
Phone: 07 4412 2300  
Fax: 07 4799 5401  
District Office

**Mount Isa District Office**  
5 Traders Way  
Sunset Qld 4825  
PO Box 1659  
Mount Isa Qld 4825  
Phone: 07 4437 2520  
Fax: 07 4747 2777

## Depots

**Ayr Depot**  
203 Edward Street (cnr Churchill St)  
Ayr Qld 4807  
Phone: 07 4783 5367  
Fax: 07 4783 5179

**Charters Towers Depot**  
Hodgkinson Street  
Charters Towers Qld 4820  
Phone: 07 4787 2367  
Fax: 07 4787 7415

**Doomadgee Depot**  
Goodeedawa Road  
Doomadgee Qld 4830  
Phone: 07 4745 8086  
Fax: 07 4745 8043

**Ingham Depot**  
Palm Terrace  
Ingham Qld 4850  
Phone: 07 4437 2520  
Fax: 07 4776 3193

**Mornington Island Depot**  
Lardil Street  
Gununa  
Mornington Island Qld 4871  
Phone/Fax: 07 4745 7381

**Mount Isa Depot**  
5 Traders Way  
Sunset Qld 4825  
Phone: 07 4437 2520  
Fax: 07 4747 2777

**Normanton Depot**  
7 Simpson Street  
Normanton Qld 4890  
Phone/Fax: 07 4745 1019

**Palm Island Depot**  
Butler Bay  
Palm Island Qld 4816  
Phone: 07 4770 1426  
Fax: 07 4770 1468

**Townsville Depot**  
9-15 Langton Street  
Garbutt Qld 4814  
Phone: 07 4412 2300  
Fax: 07 4799 5401

## FAR NORTH QUEENSLAND

**Far North Queensland Regional Office**  
31 Grove Street  
PO Box 812  
Cairns Qld 4870  
Phone: 07 4232 4000  
Fax: 07 4031 2560

## District Office

**Thursday Island District Office**  
44 Victoria Parade  
PO Box 397  
Thursday Island Qld 4875  
Phone: 07 4212 3390  
Fax: 07 4069 1778

## Depots

**Atherton Depot**  
20 Albrecht Street  
PO Box 845  
Tolga Qld 4882  
Phone: 07 4095 5901  
Fax: 07 4095 5905

**Bamaga Depot**  
Lui Street  
PO Box 91  
Bamaga Qld 4876  
Phone/Fax: 07 4069 3272

**Cairns Depot**  
31 Grove Street  
PO Box 812  
Cairns Qld 4870  
Phone: 07 4232 4000  
Fax: 07 4031 2560

**Innisfail Depot**  
6 Laurie Street  
Innisfail Qld 4860  
Phone/Fax: 07 4061 2175

**Kowanyama Depot**  
Kunjun Street  
Kowanyama Qld 4876

**Mareeba Depot**  
Wallace Drive  
Mareeba Qld 4880  
Phone: 07 4092 4398  
Fax: 07 4092 4298

**Thursday Island Depot**  
44 Victoria Parade  
PO Box 397  
Thursday Island Qld 4875  
Phone: 07 4212 3390  
Fax: 07 4069 1778

**Weipa Depot**  
6 Tonkin Drive  
PO Box 509  
Weipa Qld 4874  
Phone: 07 4069 7963  
Fax: 07 4069 9657

## HOUSING SERVICE CENTRES

For more detailed contact information, visit [qld.gov.au/housing](http://qld.gov.au/housing). Housing Service Centres are open 8:30am to 4:30pm Monday to Friday unless stated otherwise. Email contact: [ICCHousingEnquiries@smartservice.qld.gov.au](mailto:ICCHousingEnquiries@smartservice.qld.gov.au)

**Housing and Homelessness Services**  
Level 19, 41 George Street  
Brisbane Qld 4000  
GPO Box 690  
Brisbane Qld 4001  
Phone: 07 30074401

## FAR NORTH QUEENSLAND

**Office of the Regional Director, Far North Queensland Region**  
Level 13, William Street  
5B Sheridan Street  
Cairns Qld 4870  
Phone: 07 4036 5538

**Cairns Regional Housing Service Centre**  
Level 3, 5B Sheridan Street  
William McCormack Place 1  
PO Box 471  
Cairns Qld 4870  
Phone: 07 4036 5460 or  
Toll free: 1800 623 208 (within area)

## Queensland Government Agent Program – Herberton

Open 9:00am to 1:00pm and 1:30pm to 3:30pm Thursday only  
56 Grace Street  
Herberton Qld 4887  
PO Box 43  
Ravenshoe Qld 4888  
Phone: 07 4097 6660

**Queensland Government Agent Program – Malanda**

Open 9:00am to 4:00pm Friday only  
Echo Building, 3 English Street  
Malanda Qld 4886  
PO Box 43  
Ravenshoe Qld 4888  
Phone: 07 4097 6660

**Queensland Government Agent Program – Mount Garnet**

Open 10:00am to 3:30pm Monday and Wednesday only  
Police Station, Garnet Street  
Mount Garnet Qld 4872  
PO Box 43  
Ravenshoe Qld 4888  
Phone: 07 4097 6660

**Queensland Government Agent Program – Ravenshoe**

Open 9:00am to 1.00pm and 1.30pm to 4:00pm Monday to Friday  
27-29 Grigg Street  
PO Box 43  
Ravenshoe Qld 4888  
Phone: 07 4097 6660

**Remote Area Housing Service Centre**

Level 3, 5B Sheridan Street  
William McCormack Place 1  
PO Box 471  
Cairns Qld 4870  
Phone: 07 4036 5555

**Remote Area Housing Service Centre – Aurukun Community Office**

Lot 502 Cnr Kang Kang and Ko'an Streets  
Sam Kerindun Senior Business Precinct  
PO Box 471  
Cairns Qld 4870  
Phone: 07 4060 6140

**Remote Area Housing Service Centre – Cooktown Hub**

12 Walker Street  
PO Box 988  
Cooktown Qld 4895  
Phone: 07 4082 2300

**Remote Area Housing Service Centre – Hope Vale Community Office**

3 Muni Street  
Hope Vale Business Service Centre  
Hope Vale Qld 4895  
PO Box 988  
Cooktown Qld 4892  
Phone: 07 4060 9231

**Remote Area Housing Service Centre – Lockhart River Community Office**

Office 5 and 12  
Lot 31 Illway Street  
Lockhart River Multi Tenancy Centre  
Lockhart River Qld 4871  
PO Box 471  
Cairns Qld 4870  
Phone: 07 4060 7334

**Remote Area Housing Service Centre – Mapoon Community Office**

Red Beach Road  
Land and Sea Building  
Mapoon Qld 4874  
PO Box 1330  
Weipa Qld 4874  
Phone: 07 4090 9012

**Remote Area Housing Service Centre – Napranum Community Office**

3201 Wa-Tyne Street  
Napranum Civic Centre  
Napranum Qld 4874  
PO Box 1330  
Weipa Qld 4874

**Remote Area Housing Service Centre – Pormpuraaw Community Office**

Shop 1, 19 Pormpuraaw Street  
Pormpuraaw Qld 4871  
PO Box 471  
Cairns Qld 4870

**Remote Area Housing Service Centre – Weipa Hub**

2 Commercial Avenue  
PO Box 1330  
Weipa Qld 4874  
Phone: 07 4082 4423

**Remote Area Housing Service Centre – Wujal Community Office**

128 Hartwig Street  
Wujal Wujal Aboriginal Shire Council  
Former SES Shed, Town Square  
Wujal Qld 4895  
PO Box 988  
Cooktown Qld 4895  
Phone: 07 4060 8360 (diverted to Cooktown)

**Thursday Island Housing Service Centre**

37-45 Douglas Street  
PO Box 514  
Thursday Island Qld 4875  
Phone: 07 4212 3700 or  
Toll free: 1800 623 208 (within area)

**Thursday Island Housing Service Centre – Northern Peninsula Area Hub**

203 Mugai Street  
Seisia Qld 4876  
PO Box 77  
Bamaga Qld 4876  
Phone: 07 4069 3588

**Thursday Island Housing Service Centre – Kubin Hub**

Ikilgau Yabu  
C/-Torres Strait Island Regional Council  
Office  
Kubin Qld 4875  
Moa Island  
(No phone)

**NORTH QUEENSLAND REGION**

**Office of the Regional Director, North Queensland Region**

143 Walker Street  
PO Box 953  
Townsville Qld 4810  
Phone: 07 4724 8571

**Collinsville Queensland Government Agent Program**

Open 9.00 am to 12:30pm and 2.00pm to 4:30pm Monday to Friday  
64 Sonoma Street  
PO Box 58  
Collinsville Qld 4804  
Phone: 07 4097 6660

**Mackay Housing Service Centre**

22-30 Wood Street  
PO Box 978  
Mackay Qld 4740  
Phone: 07 4862 9500 or  
Toll free: 1800 069 237 (within area)

**Mount Isa Housing Service Centre**

19 West Street  
PO Box 1866  
Mount Isa Qld 4825  
Phone: 07 4437 2700 or  
Toll free: 1800 620 466 (within area)

**Mount Isa Housing Service Centre – Doomadgee Community Office**

275 Sharpe Street  
Council Admin Building  
Doomadgee Qld 4830  
PO Box 1866  
Mount Isa Qld 4825  
Phone: 07 4745 8342 or if unattended call 07 4437 7200

**Mount Isa Housing Service Centre – Mornington Island Community Office**

Shop 1 and 2, 305 Lardill Street  
Rural Transaction Centre  
Gununa  
Mornington Island Qld 4871  
PO Box 1866  
Mount Isa Qld 4825  
Phone: 07 4745 7483 or 07 4745 7032 if unattended call 07 4437 2700

**Townsville Housing Service Centre**

Level 2, 143 Walker Street  
PO Box 953  
Townsville Qld 4810  
Phone: 07 4724 8500 or  
Toll free: 1800 806 197 (within area)

**Townsville Housing Service Centre – Palm Island Community Office**

Lot 72 Main Street  
Palm Island Qld  
PO Box 953  
Townsville Qld 4810  
Phone: 07 4799 5382

## **CENTRAL QUEENSLAND/NORTH COAST REGION**

**Office of the Regional Director, Central Queensland/North Coast Region**  
209 Bolsover Street  
PO 1503  
Rockhampton Qld 4700  
Phone: 07 4848 7054

**Bundaberg Housing Service Centre**  
16 Quay Street  
PO Box 1120  
Bundaberg Qld 4670  
Phone: 07 4331 7900 or  
Toll free: 1800 809 835 (within area)

**Caboolture Housing Service Centre**  
Level 5, Caboolture Square Shopping Centre  
60-78 King Street  
PO Box 588  
Caboolture Qld 4510  
Phone: 07 5432 0700

**Emerald Housing Service Centre**  
99 Hospital Road  
PO Box 37  
Emerald Qld 4720  
Phone: 07 4988 1600

**Gladstone Housing Service Centre**  
Level 2, 20-22 Herbert Street  
PO Box 5082  
Gladstone Qld 4680  
Phone: 07 4899 2400 or  
Toll free: 1800 266 807 (within area)

**Maryborough Housing Service Centre**  
116 Lennox Street  
PO Box 535  
Maryborough Qld 4650  
Phone: 07 4324 8600 or  
Toll free: 1800 623 242 (within area)

**Queensland Government Service Centre**  
Ground Floor, 12 First Avenue  
PO Box 99  
Maroochydore Qld 4558  
Phone: 07 5352 7333

**Rockhampton Housing Service Centre**  
Level 3, 209 Bolsover Street  
PO Box 1330  
Rockhampton Qld 4700  
Phone: 07 4848 7000 or  
Toll free: 1800 801 176 (within area)

## **BRISBANE REGION**

**Office of the Regional Director, Brisbane Region**  
831 Gympie Road  
PO Box 2361  
Chermside Centre  
Chermside Qld 4032  
Phone: 07 3007 4369

**Buranda Housing Service Centre**  
Level 1, 221 Logan Road, Buranda  
PO Box 230  
Stones Corner Qld 4102  
Phone: 07 3873 7700

**Chermside Housing Service Centre**  
3rd Floor, 18 Banfield Street  
PO Box 2352  
Chermside Qld 4032  
Phone: 07 3917 4600

**Fortitude Valley Housing Service Centre**  
505 St Pauls Terrace  
PO Box 445  
Fortitude Valley Qld 4006  
Phone: 07 3034 6500

**Inala Housing Service Centre**  
14 Wirraway Parade  
PO Box 258  
Inala Qld 4077  
Phone: 07 3723 2000

## **SOUTH WEST REGION**

**Office of the Regional Director, South West Region**  
Level 4, Icon Tower  
117 Brisbane Street  
PO Box 255  
Ipswich Qld 4305  
Phone: 07 3437 6044

**Capalaba Housing Service Centre**  
36 Old Cleveland Road  
PO Box 91  
Capalaba Qld 4157  
Phone: 07 3034 9800

**Ipswich Housing Service Centre**  
Upper Ground Level, Icon Tower  
117 Brisbane Street  
PO Box 263  
Ipswich Qld 4305  
Phone: 07 3437 6000 or  
Toll free: 1800 636 390

**Robina Housing Service Centre**  
Shop 80, Bazaar Street  
Robina Town Centre  
PO Box 4059  
Robina Town Centre Qld 4230  
Phone: 07 5645 8100

**Toowoomba Housing Service Centre**  
Level 2, Condamine Centre  
10 Russell Street  
PO Box 418  
Toowoomba Qld 4350  
Phone: 07 4699 4400 or  
Toll free: 1800 623 435 (within area)

**Woodridge Housing Service Centre**  
11-13 Station Road  
PO Box 5  
Woodridge Qld 4114  
Phone: 07 3884 9800

## **OTHER DEPARTMENTAL OFFICES**

**Building Industry and Policy**  
Level 16, 41 George Street  
GPO Box 2457  
Brisbane Qld 4001  
Phone: 07 3008 2504  
Email: OADG.BIP@hpw.qld.gov.au  
Internet: www.hpw.qld.gov.au

## **Building and Development Dispute Resolution Committees**

Level 16, 41 George Street  
GPO Box 2457  
Brisbane Qld 4001  
Phone: 1800 804 833  
Email: registrar@qld.gov.au  
Internet: www.hpw.qld.gov.au

## **Prequalification (PQC) System**

Level 16, 41 George Street  
GPO Box 2457  
Brisbane Qld 4001  
Phone: 1800 072 621  
Email: pqcregistrar@hpw.qld.gov.au  
Internet: www.hpw.qld.gov.au

## **QFleet**

### **Head Office**

Level 5A, 80 George Street  
GPO Box 293  
Brisbane Qld 4001  
Phone: 07 3008 2633  
Fax: 07 3224 6242  
Email: qfleet-mail@qfleet.qld.gov.au  
Internet: www.qfleet.qld.gov.au

## **Queensland Government Accommodation Office**

Head Office  
Level 5B, 80 George Street  
GPO Box 2457  
Brisbane Qld 4001  
Phone: 07 3008 2761  
Fax: 07 3224 6266  
Email: QGAO.enquiries@hpw.qld.gov.au  
Internet: www.hpw.qld.gov.au

## **Government Employee Housing**

Head Office  
Level 5A, 80 George Street  
GPO Box 2457  
Brisbane Qld 4001  
Phone: 07 3008 2722  
Fax: 07 3224 5824  
Email: governmentemployeehousing@hpw.qld.gov.au  
Internet: www.hpw.qld.gov.au

## **Procurement Transformation**

Level 3B, 80 George Street  
GPO Box 123  
Brisbane Qld 4001  
Phone: 13 QGOV (13 74 68)  
Email: QGP-BetterProcurement@hpw.qld.gov.au  
Internet: www.hpw.qld.gov.au

## **Regulatory Services (formerly Office of the Registrar)**

Level 4B, 80 George Street  
GPO Box 690  
Brisbane Qld 4001  
Phone: 13 QGOV (13 74 68)  
Email: registrar@housing.qld.gov.au  
Email: residentialservices@hpw.qld.gov.au  
Internet: hpw.qld.gov.au