Specialist Homelessness Services (SHS)

In 2016/17, the Department of Housing and Public Works has allocated a total of $114.3 million funding under the Homelessness Program for services that can provide assistance to women and children escaping domestic and family violence.

Domestic and Family Violence SHS

$25.9 million was allocated to 53 homelessness services that are funded to provide services exclusively to women and children escaping domestic and family violence. Of these 53 funded services:

- 48 services provide temporary supported accommodation and support for women and children escaping domestic and family violence. These services are funded to provide a total of 289 places of temporary supported accommodation and 18,344 hours of support per annum.
- 5 services provide support only (non-accommodation) for women and children escaping domestic and family violence. These services are funded to provide 10,648 hours of services per annum.

SHS which can be accessed by women and children experiencing Domestic and Family Violence

Further to the exclusive funding, a further $88.4 million was allocated for another 158 homelessness services that are available to range of target groups and are accessible to women and children escaping domestic and family violence. These services available to women (services for adult women, families and young women) and provide support, supported accommodation and/or housing (including 4 services that are partially funded to assist women and children escaping domestic and family violence).

Of these 158 funded services:

- 112 services provide temporary supported accommodation and support for adults, women, families and young people.
- 41 services provide support only (non-accommodation) for adults, women, families and young people.
- 7 services provide supported housing for adults.

Together these services are funded to provide a total of 1,360 places of supported accommodation per night and 292,032 hours of support per annum.

Source: Homelessness Programs mega database August 2016.

Assistance provided

According to the SHS CURF 2014-15 data,

- 91% of Specialist Homelessness Services (available to women and children) assisted clients that identified domestic and family violence as the main reasons for seeking assistance from a service.
• 99% of Specialist Homelessness Services assisted clients that identified domestic and family violence as contributing to their need to seek assistance from a service.

• Domestic and Family Violence SHS’s assisted a total of 7,661 clients, 76% of whom identified domestic and family violence as the main reason for seeking assistance from a service, and 80% identified domestic and family violence as contributing to their need to seek assistance.

• SHS’s not specifically funded as Domestic and Family Violence services assisted a total of 35,297 clients, 5% of whom identified domestic and family violence as the main reason for seeking assistance from a service, and 14% identified domestic and family violence as contributing to their need to seek assistance.

• 66% of closed support periods that identified domestic and family violence as a reason for seeking assistance were for clients who were residing in secure and sustainable housing at the end of their support.


Housing Products and Services

The Department of Housing and Public Works operate 22 Housing Service Centres across Queensland and are able to assist women and their families escaping domestic and family violence by facilitating access into the social and private housing markets through a range of services and products.

As at 30 June 2016:

• 343 approved social housing applications identified domestic and family violence as a reason for seeking housing assistance
• 134 social housing transfer applications identified domestic and family violence as a reason for seeking housing assistance

From 1 April 2016 to 30 June 2016, women and children affected by domestic and family violence accessed the following housing products:

• 242 households assisted with RentConnect
• 149 households commenced social housing tenancies
• 22 households were transferred within public housing
• 338 rental grants were approved
• 373 bond loans were approved.