

Long term community housing and affordable housing

Fact sheet for tenants

Long term community housing and affordable housing providers are funded by the Queensland Government through the Department of Housing and Public Works. The department funds providers to deliver housing that is affordable and appropriate for eligible people whose needs are not adequately met by other housing options.

What types of properties are available under these programs?

Long term community housing and affordable housing providers manage a range of properties, including houses, units and duplexes.

What services do providers offer?

Long term community housing and affordable housing providers offer longer term social housing tenancies to people referred from the housing register by the department's Housing Service Centres, for the duration of their need. The rent is set at an affordable proportion of household income.

Some long term community housing and affordable housing providers offer housing to people from particular target groups and work with local support agencies to assist their tenants.

How do I apply for long term community housing or affordable housing?

There is a common application system for transitional and longer term housing assistance. Contact your nearest [Housing Service Centre](#) to arrange an appointment to have your housing needs assessed. If an appointment is not convenient for you, you can apply by completing an [Application for Housing Assistance \(Form 7\)](#) and sending it to the Housing Service Centre. Application forms are also available from Housing Service Centres, registered community housing providers and Queensland Government Agent Program (QGAP) offices.

To be considered for long term community housing or affordable housing, it is important to select both 'public housing' and 'community housing' on your application form to maximise your chances of being housed.

All eligible applicants are listed on a housing register, which is managed by the Department of Housing and Public Works.

Service Standards

The Department of Housing and Public Works requires providers to meet certain standards in delivering housing assistance under the *Housing Act 2003* and through funding agreements. Tenants of registered community housing providers can expect the same level of service from their provider as they would receive from the department in public housing.

Where can I get more information?

More information on these services is available from your nearest [Housing Service Centre](#), the Department of Housing and Public Works' website www.hpw.qld.gov.au or by contacting us at:

Housing Programs

Department of Housing and Public Works (Housing Services)

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