Accommodation Office	
Office Accommodation Management Framework	
Guideline 1: Planning	
Practice note	

Development of an Agency Office Accommodation Plan



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#### 1.0 Introduction

The Office Accommodation Management Framework (OAMF) has been developed by the Department of Housing and Public Works for the primary purpose of supporting agencies in all aspects of their acquisition, management and utilisation of office accommodation. In the context of the OAMF, office accommodation also refers to commercial and operational accommodation provided in buildings owned by the Department of Housing and Public Works as well as commercial and operational accommodation leased from the private sector.

The OAMF integrates policies, process, activities and guidelines for government agencies in relation to establishing office accommodation needs, acquiring and fitting out suitable space, utilising that space effectively and managing the accommodation-change process. This practice note is a supporting document to the OAMF.

Agency Office Accommodation Plans are important to agencies in strategic planning terms and provide a structure for:

- reviewing existing office accommodation performance and adequacy
- identifying performance gaps
- identifying opportunities for improvement and change
- placing office accommodation into a strategic business planning context.

### 2.0 Purpose

The purpose of this practice note is to provide advice to agencies to assist them in preparing an Agency Office Accommodation Plan (AOAP) by establishing office accommodation needs, identifying appropriate accommodation areas and producing budgets for the costs of occupying that accommodation.

## 3.0 Scope

This guideline is recommended for use by government agencies (agencies) as part of their strategic business planning process and in the development of operational plans for specific service delivery initiatives.

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## 4.0 Agency office accommodation planning

#### 4.1 Context

Agencies occupy office space in both government-owned and private sector buildings. Each agency is responsible for establishing the office accommodation required for the delivery of its services and planning the provision of suitable office accommodation in conjunction with the Department of Housing and Public Works.

Agencies should undertake a formal and structured approach to office accommodation planning in order to:

- ensure that office accommodation demand is accurately forecast in terms of quantity, functionality and timing
- identify opportunities for office accommodation to better support the strategic direction and business needs of an agency
- establish plans, programs and budgets to acquire accommodation or make accommodation changes.

The tool that provides this structured approach is an Agency Office Accommodation Plan (AOAP) that is directly linked to each agency's business plans and service delivery needs, and programmed within the timeframes that match the strategic accommodation planning timeframes of the Department of Housing and Public Works (i.e. current year, two to three years out and five years out).

AOAPs should be reviewed annually or after a major organisational change.

The development of an AOAP involves four stages:

- 1. Accommodation needs analysis
- 2. Assessment of existing accommodation resources
- 3. Identification of opportunities, timeframes, and optimum outcomes
- 4. Production of the AOAP

#### 4.2 Undertaking a needs analysis

#### 4.2.1 Questions

When undertaking a needs analysis, the important questions that can assist in determining the agency's accommodation needs are:

- Can service delivery be made less asset and accommodation dependent?
- How can accommodation contribute to optimal service delivery outcomes?
- Where and when is the accommodation required, and how much is needed?
- Is there scope for inter-agency or community benefits to be realised through sharing facilities or collocating accommodation?

#### 4.2.2 Senior staff questionnaire/interview process

The majority of information for the AOAP is gathered through a series of questionnaires and subsequent interviews with divisional directors and business unit general managers or equivalent officers.

A suggested questionnaire for office accommodation needs is included at Appendix 1.

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#### 4.2.3 Agency strategic direction

Each agency's corporate goals and strategies are stated in the form of a corporate plan that is developed in response to the government's priorities and policies. High-level (divisional) business plans establish specific service delivery programs and initiatives together with key performance indicators, operational responsibilities and timeframes. Operational plans provide detailed descriptions of the activities involved in delivering services.

The agency's Ministerial Program Statement also provides information on that agency's service delivery programs and identifies service delivery outputs and performance measures.

In conjunction with the above documents, the questionnaire/interview process provides the basis for documenting an agency's strategic direction as the first stage in the development of an AOAP.

#### 4.2.4 Inputs from support areas

Further inputs to the AOAP should be sought from agency support areas such as information management and technology, human resources and marketing. This information can be obtained from those areas' business and operational plans and through consultation with these groups. These inputs should be reviewed to assess their impact on the configuration and type of office accommodation resources that might be required.

Suggested considerations for assessing the impact of an agency's strategic direction and corporate support plans on accommodation resources are included at Appendix 2.

#### 4.2.5 Agency accommodation needs

Each agency's office accommodation requirements should be developed from the questionnaire/interview process described in 4.2.2 and be established and documented at a divisional level. Accommodation requirements and factors that need to be considered include:

- Key accommodation needs such as unusually large space requirements, high security requirements, high levels of access or specific image requirements. These needs can then be used to assess the gap between the desired and actual performance of the current accommodation as well as measure the success of various accommodation options.
- The broad resource requirements of the various divisions consistent with the future direction of the agency.
- Calculation of nominal divisional area requirements using an average area requirement per
  person plus circulation. These area requirements should also be calculated for a number of
  subsequent years based on projected staff numbers supplied by the various divisions. The
  projected staff numbers and the calculated nominal area requirements form the basis of
  establishing projected accommodation demand and cost budgets.

An example of an Accommodation Needs Analysis is attached as a Practice Note and the procedure for establishing projected demand and cost budgets is included at Appendix 3.

## 4.3 Assessment of existing accommodation resources

#### 4.3.1 Profile of agency office accommodation resources

In order to assess existing accommodation resources, it is necessary to establish the overall profile of these resources in terms of area occupied, staff numbers, space utilisation, location, functionality, both owned and leased premises, lease status (including overall rental liability and lease expiry dates/lease options).

A suggested format for establishing an Accommodation Resources Profile is included at Appendix 4.

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#### 4.3.2 Current performance of accommodation

The current efficiency of accommodation resources needs to be established through an analysis that illustrates the relative performance of the space occupied in terms of space utilisation and rental costs per person. This information provides a comparison between an agency's accommodation efficiency and costs in various centres and buildings and can be used as a tool to manage service delivery costs.

#### 4.3.3 Gap analysis

In order to establish the gap between optimal accommodation needs and existing accommodation, it is necessary to address the following questions in a structured way:

- Is existing accommodation area sufficient?
- Is existing accommodation fully used in service delivery?
- Is existing accommodation appropriately located for effective service delivery?
- Is accommodation functionally suitable for the effective delivery of the services it is intended to support?

Each of the above questions can be broken down into subsets for additional detail as required.

# 4.4 Identification of opportunities, timeframes and optimised accommodation outcomes

#### 4.4.1 Current accommodation unchanged

Within the existing accommodation resources, accommodation that is performing satisfactorily can be verified and any actions needed for the retention of the accommodation, such as lease renewal, maintenance or routine upgrading, can be identified and programmed.

#### 4.4.2 Opportunities for change

Using the information obtained through the needs analysis and the Accommodation Resources Profile, opportunities for accommodation changes needed to meet the criteria identified in the gap analysis can then be developed. Examples of changes include accommodation rationalisation or expansion, relocation, fitout refurbishment, technology upgrading, collocation and resource sharing.

## 4.5 Production of the Agency Office Accommodation Plan (AOAP)

#### 4.5.1 AOAP Development

The development of the AOAP is undertaken using a series of operational accommodation plans that document the procedures, actions and projects needed to retain suitable existing accommodation, initiate rationalisation proposals, acquire additional accommodation or consider options for alternative accommodation.

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#### 4.5.2 Production of the AOAP

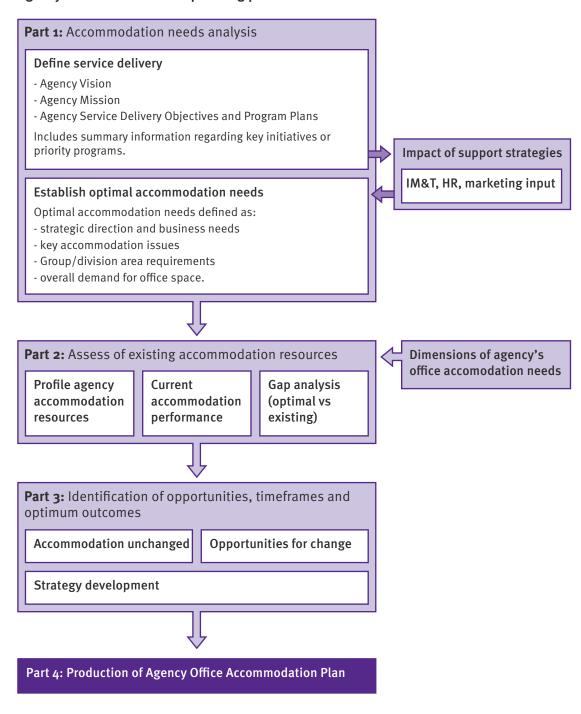
The AOAP incorporates the stages listed above, commentary on the methodology used and a description of each stage of the process. The plan also needs to provide an implementation program and identify costs.

The AOAP should be revised annually. An example of an AOAP is included at Attachment 5.

The approach to developing an AOAP is shown in the following flow chart:

#### Agency office accomodation planning process

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## Questionnaire for accommodation needs

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For:	XXXXX
To be completed by:	A senior officer within the functional unit by XXXXXXX.
To be answered in relation to:	The accommodation requirements and issues specifically relevant to the units of XXXXXXXXX located in XXXXm² at XXXXXXXX (address).
The questionnaire is in 4 parts:	<ol> <li>Organisational details</li> <li>Quantity of space</li> <li>Quality of space</li> <li>Whole-of-Government opportunities</li> </ol>
Upon completion of the questionnaire:	An officer of the XXXXXXXXXXX may visit the region and conduct a follow-up interview in XXXXXXX to discuss any accommodation requirements and planning issues in more detail.
Enquiries about the questionnaire:	

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## Part 1: Organisational details

Explanation	Tenancy requirement or description
a) Formal name of the business unit in the office     b) Name and telephone number of office contact:	a) b)
a) What is the role of the branch/ unit	a) Role
b) In the next 3–5 years what changes may affect accommodation, if any?	b) Changes affecting accommodation.
Agency strategic direction  The strategic direction of the Agency is documented from the questionnaire/ interview process as well as a review of any relevant documentation including the corporate business plan, divisional business plans, strategy papers, government policy documents, annual reports etc.	<ul> <li>Critical questions that can determine the agency's accommodation needs are:</li> <li>can service delivery be made less asset and accommodation dependent?</li> <li>what are the ways that accommodation can contribute to optimal service delivery outcomes?</li> <li>when, where and how much accommodation is required?</li> <li>is there scope for inter-agency or community benefits to be realised through sharing facilities or collocating accommodation?</li> </ul>
IM&T, human resources and marketing input Input is then sought from other operational strategies which could include information management and technology, human resource and marketing strategies. These strategies are reviewed with regard to the affect they may have on the office accommodation portfolio.	In what ways can office accommodation contribute or align with the corporate plans for IM&T, HR, Finance or Marketing?

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## Part 2: Quantity of space

Explanation	Tenancy requirement or description				
Staffing: Indicate the current, and where	In locations of more than 10 staff	Current	Projected (1 year)	Projected (3 years)	
possible, the forecast of staff numbers to be accommodated for the next three	1 Full time staff				
years.	2 Part time staff				
	TOTAL				
	In locations of less than 10 staff	Current	Projected (1 year)	Projected (3 years)	
	3 Full time staff				
	4 Part time staff				
	TOTAL				
Public access and special use space required	Special use spaces required		Current	Projected	
These are needs, additional to normal office space and not specified in	1 Public areas (describe)		m²	m²	
GOAC Guidelines, e.g. large public enquiry/transactional counters,	2 Public areas (describe)		m²	m²	
display/exhibition areas, non-noxious laboratories, therapy/ consulting rooms, tribunal hearing rooms, basement storage and car parking	3 Special uses (describe)		m²	m²	
	4 Storage (Basement)		m²	m²	
	Parking bays for SES/Pool official veh	nicles	bays	bays	
	5 Parking bays for Field official vehicl	es	bays	bays	

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Part 3: Quality of space

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Explanation	Tenancy requirement or description
How could the accommodation be designed to more fully support the operations of the unit or organisation?	
Does your unit have any special security needs?	
What works well in the current accommodation?	
What are the worst aspects of the current accommodation?	
Please provide details of any operational sites in XXXX that contains office accommodation?	

## Part 4: Whole-of-Government opportunities

Explanation	Tenancy requirement or description
Please provide details if your unit or agency has any facilities that may be under-utilised and potentially suitable for adapting to Government office accommodation?	
Are there any opportunities for either sharing office accommodation facilities or collocating with other agencies to improve agency/government delivery of services?	
Which other agencies would your organisation prefer to be located nearby?	
Other comments not covered above.	

Thank you for completing this questionnaire.

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# Suggested considerations when assessing agency corporate strategy

#### General considerations

- What are the agency's service delivery objectives and program outcomes?
- What are the impacts the HR, IT and other corporate support plans on accommodation?

#### Is there scope to improve government service delivery?

#### Key accommodation planning considerations

Locations and timing:

• Where and when are these objectives to be delivered?

Accommodation dependency:

- How is the service to be optimally delivered?
- Within each location how many staff will be involved?
- Will work patterns change as a result of optimal service delivery?
- What are the broad requirements for accommodation to support service delivery?
- Whole-of-government strategic opportunities:
  - Is there scope for inter-agency or community benefits to be realised through sharing facilities or collocating accommodation?

#### Outcome

The outcome of these consideration should be a picture of the optimal accommodation needs in terms of:

- clarifying how accommodation can best support an agency's service delivery and corporate plans
- identify changes that may impact on an agency's existing accommodation, including:
  - growth or downsizing by location
  - any special government commitments, initiatives, trends or community expectations that may affect the nature, locality, type or size of future office accommodation requirements
  - identifying broader strategic opportunities from inter-agency or whole-of-government accommodation planning.

The following is an indicative example of an analysis of an agency's corporate direction and the optimal accommodation outcomes that may be sought. The Environmental Protection Agency kindly permitted its corporate plan to be used in this example, however the optimal accommodation outcomes are hypothetical for this example.

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#### Example of analysis of corporate direction and supporting optimal accommodation<sup>1</sup>

Vision: Where everyone values the environment	How can the provision of office ac	ccommodation contribute to this visio	n?	
Corporate objective	Outcome	Contribution from accommodation	Optimal supporting accommodation	Priority
Promoting sustainable use of natural capital	Providing advice and encourage participation within industry, government and the community to raise awareness and improve environmental performance.	Agency presence and office accommodation in identified key regional centres for industry and community groups.  Environmental information centres at key tourism locations to be used as a channel for marketing awareness.  Satellite or serviced accommodation in identified regional locations linked with rollout of environmental programs.	Regional Headquarters in XXXXXX, XXXXXXXX, XXXXXXX, XXXXXXX and XXXXXX Information Centres at XXXX, XXXXX, XXXXX, XXXXXX, Have access to shared facilities on an as required basis to support field operations. Potential opportunities with XXXXX and XXXX.	
	Raising community awareness of and engagement with sustainability issues and adopting sustainable use principles within government, industry and the community	Working environment that reflects sustainability leadership—fitout design/construction Office facilities that are easily accessible and useful for the community Capacity for alternate delivery to reduce need for accommodation or integrated services or shared resources for better value	Design and fitout of public areas and facilities reflect themes and values. A fitout brief developed for information centres and review public contact counters. Brief to include application and acknowledgement of Queensland Government's ESD Office Fitout Guidelines.  Public contact areas on ground floor and accessible to public transport.  Collocate or share resources or facilities with XXXXX, XXXXXX or XXXX where possible  Reduce cost of accommodation by adopting benchmark XXm²/person in general office areas where possible.	
Improved organisational performance	Products and services remain aligned to government priorities.  A diverse and empowered workforce is maintained.  Values & work practices are consistent with a Sustainability Charter (This means being innovative in our parks, forests, homes, schools, factories, farms, shops and offices.	Strategies aimed at improving our working environment, including outcomes in the areas of career development, communication and decision-making and supportive leadership.	Office design to provide flexibility for change and equitable access to facilities and support team culture.  Identified key facilities to attract and retain staff are: access to research and technology, and ready access to after-hours facilities for community engagement.	
Values & business principles	Lead by example: promote and demonstrate sustainability into our business practices		Monitor cost effectiveness of fitout through occupancy, energy and waste costs and also cost of reorganizing office space to reflect changing organizational needs.	
	Promote integrated decision- making		Support team environment in accommodation facility planning	
	Put people first and ensuring that the working environment reflects this		Projected staffing requirements for establishing demand for office space to support program delivery: Staff projects for each regional and information centre location identified.  Providing equitable and appropriate accommodation for all staff to support the corporate working environment.	

Key accommodation issues arising from the review of corporate objectives against which existing accommodation is assessed:

Information centers of approx XXm² at XXXXXX, XXXXXXX, XXXXXXX and XXXXXX

Access to shared facilities at XXXXXXXX, XXXXXXX and XXXXXX

Timing: Space required for XXX program from ...... to .........

Suitability of workspace: A fitout that reflects corporate culture incorporating 5-star rating from adopting the ESD Office Fitout

Guidelines

Accommodation represents value in terms of cost and space utilisation.

Cost: Based on projected demand and accommodation budgets for each location, the agency's optimal

accommodation budget:

Recurrent costs \$XXXX yr 1

\$XXXX yrs 3-5

Capital Costs: \$XXXX yr 1

\$XXXX yrs 3-5

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<sup>&</sup>lt;sup>1</sup> Extracts from Environmental Protection Agency's Strategic Plan 2004-07

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# □□□□ Appendix 3

# Example of accommodation needs analysis (including projected demand and cost budgets)

AGENCY AYZ - PRUJECIED ACCOMMODAIION	ACCOMM	ואס	ON (Ical 1 2 & Ical 3 3)	;	;													
	Accomn	Accommodation Details	Details		Staffing		Indicati	Indicative Space Budgets	rdgets	Indicative	Indicative Accommodation Costs	tion Costs	Existing Pe	rformance l	Existing Performance Indicators Projected Performance Indicators (Yr 3-5)	Projected Po	(Yr 3–5)	Indicators
Location	Asset/Lease Owned/ No. Leased	Owned/ Leased	Region	Current	projected   Year 1-2	projected Year 3–5	Current	projected Year 1–2	projected Year 3–5	Current	projected Year 1–2	projected Year 3–5	\$/person	\$/m²	m²/ person	\$/person	\$/m²	m²/ person
Atherton Forestry Office	25467}01	Leased	Far North	15	21	21	390	390	390	39 042	39 042	39 042	2 603	100	26	1859	100	18.6
Atherton Government Office Bld	25468}00	Leased	Far North	9	0	0	140	0	0	18 854	0	0	3 142	135	23			
Brisbane 160 Ann Street	22510_SE2	Leased	Brisbane	135	135	135	5 594	2 160	2 160	1 980 276	764 640	764 640	14 669	354	41	5 6 6 4	354	16.0
Brisbane 160 Ann Street	22510_SU1	Leased	Brisbane	632	632	632	10 109	10 109	10 109	3 367 711	3 367 711	3 367 711	5 329	333	16	5 3 2 9	333	16.0
Frank Salmon Building	22491_2	Leased	Brisbane	78	78	28	2 064	1200	0006	514 651	299 216	224 412	9659	249	56	3 869	249	15.5
Clermont Cent. Highlands Safety Ctr	26309}01	Leased	Whitsunday	T.	23	23	61	388	388	6 300	67 816	67 816	9 300	104	61	2 949	175	16.8
Cleveland 127 Russell Street	34470}00	Leased	Redland	35	35	35	343	455	455	73 831	97 939	97 939	2 109	215	10	2 798	215	13.0
Emerald Government Offices Building 27148_PS1		Leased	Emerald	15	15	15	201	201	201	38 190	38 190	38 190	2 546	190	13	2 546	190	13.4
Maroochydore Mayfield	41617}00	Leased	Sunshine Coast	25	25	25	474	375	375	106 718	93750	93 750	4 269	225	19	3 750	250	15.0
Maryborough Office Building	26271}00	Leased	Burnett	37	25	15	756	474	240	170 168	24 000	54 000	4 599	225	20	3 600	225	16.0
Mt Isa House	23085}01	Leased	Mt Isa	14	15	22	373	240	352	206 99	63 000	000 E9	4 779	179	27	2 8 6 4	179	16.0
	28751}03	Leased	Far North	н	0	0	420	0	0	41760	0	0	41760	66	420	#DIV/o!	#DIV/oi	#DIV/ol
Cairns New Government Office Building	37504}00	Leased	Cairns	178	178	178	2 438	2 438	2 438	694 802	694 802	694 802	3903	285	14	3 903	285	13.7
Pallaranda Estate	364 444	Owned	Townsville	55	0	0	1358	0	0	605000	0	0	11000	446	25	#DIV/o!	#DIV/o!	#DIV/o!
Airlie Beach information centre	365 978	Owned	Whitsunday	2	2	7	89	89	89	4 566	4 566	4 566	2 283	51	45	2 283	51	44.5
Nambour information centre	367 112	Owned	Sunshine Coast	4	0	0	300	0	0	8 777	0	0	2 194	29	75	#REF!	#REF!	#DIV/o!
Southport information centre	363 239	Owned	Gold Coast	6	6	9	120	120	120	5775	5 775	5 775	1 925	48	40	1 925	48	40.0
Noosa Information Centre	367 865	Owned	Sunshine Coast	2	16	16	120	175	175	6 655	6 655	6 655	3 3 2 8	55	09	416	38	10.9
Rockhampton Information Centre & Regional HQ	368980	Owned	Capricorn	56	95	29	1750	1750	1750	274 660	274 660	274 660	4 9 0 5	157	31	4 905	157	31.3
	•															#DIV/o!	#DIV/o!	#DIV/ol
Townsville—location TBA					55	55		006	0006	0	225 000	225 000				4 091	250	16.4
Tamworth—location TBA					20	40		400	979	0	100 000	176 000				4 400	275	16.0
				1 294	1 334	1331	27 100	21 864	21682	8 024 642	6 196 762	6 197 958	6 201	596	20.9	4 657	286	16.3

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# □□□□Appendix 4

AGENCY XYZ EXISTING ACCOMMODATION RESOURCE PROFILE

# Accommodation resources profile (format)

	Exi	sting Accor	Existing Accommodation De	Details			Lease Term			Acc	Accommodation Costs	Costs		Performance	nance	Assessment	agianst ke	Assessment agianst key accommodaton issues	issues
1	Asset/	Owned/	Region	staff /	Area	start	end	option	option	Rent	Outgoings Parking	L	R&M	\$/ \$/m²	n <sup>2</sup> m <sup>2</sup> /	Location &	Timing	workspace	Cost
Location			)		(m²)				term		)	)	Д.	uc	Ф		)	suitabliity	
																demand		Possible	
Atherton Forestry Office	25467}01	Leased	Far North	15	390 1	1/05/2001				39 042	17 022			2 603 100	0 26.0	Satisfactory	n/a	consolidation of tenancies	n/a
Atherton Government Office Bld	25468}00	Leased	Far North	9	140 1	1/01/2001				18 854	1242			3 142 135	5 23.3	Satisfactory location	n/a		
Brisbane 160 Ann Street	22510_SE2	Leased	Brisbane	135	5 594 1	1/02/2000	30/11/2003			1980 276	61 534			14 669 354	4 41.4	Satisfactory	n/a		
Brisbane 160 Ann Street	22510_SU1	Leased	Brisbane	632 1	10 109	15/12/1995	14/12/2005			3 367 711	110 798	3 9 0 0		5 329 333	3 16.0	Satisfactory	n/a	Excess space	n/a
Frank Salmon Building	22491_2	Leased	Brisbane	- 82	2 064 1	1/03/2002 1	14/12/2005	13-Sep- 2005	2 x 1 years	514 651	33 850 2	21 157		6 598 249	9 26.5	Satisfactory		Poor public area	Budgetted
Clermont Cent. Highlands Safety Ctr	26309}01	Leased	Whitsunday	+	61 1	1/03/2002 2	29/02/2004	31-Dec- 2003	2 x 2 years	9 300	2 422			6 300 104	9.09	Unsatisfactory location	New premises Ian	Insufficient space	No fitout budget
Cleveland 127 Russell Street   34470}00   Leased	34470}00	Leased	Redland	35	343 1	1/03/2002 2	29/02/2004	30-Nov- 2003	1 year	73 831	13720			2 109 2:	215 9.8		n/a	Insufficient space	
Emerald Goverment Offices Building	27148_PS1 Leased	Leased	Emerald	15	201 1	1/07/2000				38 190	2 600			2 546 190	0 13.4	Satisfactory	n/a	Satisfactory !	Satisfactory
dore Mayfield	41617}00	Leased	Sunshine Coast	25	474	1/04/2002 3	31/03/2005	31-Dec-	5 years	106 718	12 000			4 269 225	19.0	Unsuitable	Dec-04	n/a	n/a
Maryborough Office Building 26271}00		Leased	Bumett	37	756 1	1/12/1994				170 168	19 200			4 599 225	5 20.4	Unsuitable	n/a	n/a	relocation budgetted
Mt Isa House	23085}01	Leased	Mtlsa	14	373 1	1/12/2000 3	30/11/2005	31-Aug- 2005	2 x 3 year	206 99	3 000			4 7 7 9 17	179 26.6	Satisfactory		Excess space & poor layout	,
Mundubbera Court House	28751}03	Leased	Far North	1	420 1	1/07/2001				41760			4	41760 9	99 420.0	redundant	n/a	redundant	n/a
Cairns New Government Office Building	37504}00	Leased	Cairns	178	2 438 1	1/08/2002				694 802	78 300 30	30 600		3 9 03 285	13.7		n/a	excellent	n/a
Pallaranda Estate	364 444	Owned	Townsville	25	1,358							99	605 000 1	11 000 446	6 24.7	, Unsuitable location	n/a	poor layout	High
Airlie Beach information centre	365 978	Owned	Owned Whitsunday	2	- 68								4 566	2 283	51 44.5	Š	n/a	poor public area	Budgetted
Nambour information centre	367 112	Owned	Sunshine Coast	4	300							-	8 777	2 194 2	29 75.0		n/a	Excess space	n/a
Southport information centre 363 239	363 239	Owned	Gold Coast	т	120								5775	1 925 4	48 40.0	Satisfactory	n/a		n/a
Noosa Information Centre	367 865	Owned	Sunshine Coast	- 7	120								9 6 655	3 3 2 8	55 60.0	<u> </u>	n/a	Excess space	n/a
Rockhampton Information Centre & Regional HQ	368 980	Owned	Capricom	95	1 750							27	274 660	4 905 157	7 31.3	Satisfactory location	n/a		n/a
				1 294 2	27 100	-				7 119 209	360 687 5	25 657 90	905 433	6 201 296	6 20.9				
				-									-						

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# □□□□Appendix 5

AGENCY XYZ - AGENCY OFFICE ACCOMMODATION PLAN

# Agency Office Accommodation Plan (example)

	Projected	Projected Demand Year 3 - 5	ear 3 - 5	Actions from Gap Analysis		Bug	geted Ful	l Accommo	Budgeted Full Accommodation Costs	S		Comments of Implementation
Location	Region	projected staff	Indicative Area m²		Rent	Outgoings	Parking	R&M	Fitout	Refurbish   Makegood   Dispose	Makegood Dispose	
Atherton Forestry Office	Far North	21	390	refurbish and consolidate staff	39 042	17 022				136 500		corporate fitout brief for all public areas
Atherton Government Office Bld	Far North			vacate							800	
Brisbane 160 Ann Street	Brisbane	135	2,160	Give-up approx 3500m² at lease renewal	764 640	23 760						Liaise DPW for 3 year renewal of smaller area
Brisbane 160 Ann Street	Brisbane	632	10,109	renew lease	3 367 711	110 798	3 900					Liaise DPW for 3 year renewal
Frank Salmon Building	Bundaberg	58	006	Rationalise space for XX program and renew lease.	224 412	33 850	21 157	-		20000		
Clermont Cent. Highlands Safety Ctr	Whitsunday	23	388	Vacate and establish renew lease	67 816	15 501				20 000	200	New lease by Jan - fitout from landlord incentive
Cleveland 127 Russell Street	Redland	35	455	Obtain additional space & fitout	97 939	18 200			130 000			Liaiase DPW, renegotiate new 3 year lease including extra space
Emerald Goverment Offices Building	Emerald	15	201	no change	38 190	2 600						no change
Maroochydore Mayfield	Sunshine Coast	25	375	relocate to better location	93750	7 500						Liaise DPW for vacant office space for better location
Maryborough Office Building	Burnett	15	240	Rationalise space for XX program.	24 000	000 6				25 000		notive to vacate apprx 500m² (yr 3)
Mt Isa House	Mt Isa	22	352	Minor refurbishment for extra staff from YY program	000 69	2 500				65 000	-	YY Program to commence Apr
Mundubbera Court House   Far North	Far North			vacate & dispose							5 000 vacate	vacate
Caims New Government Office Building	Caims	178	2,438	no change	694 802	78 300	30 600					no cjange
Pallaranda Estate	Townsville			dispose and relcoate to Townsville CBD							15 000	EOI for sale not before Sep
Airlie Beach information centre	Whitsunday	2	89	refurbish public area				4 566		14 000		corporate fitout brief for all public areas
Nambour information centre	Sunshine Coast			vacate & dispose							2 000	5 ooo   EOI for sale not before Dec
Southport information centre	Gold Coast	ε	120	refurbish public area				5 7 7 5		14 000		Refurbish in Aug
Noosa Information Centre Sunshine Coast	Sunshine Coast	16	175	Expand office and relcoate staff from Nambour				6 655	53 000			relocation in new FY
Rockhampton Information Capricorn Centre & Regional HQ	Capricorn	99	1,750	Seek through DPW other compatible tenants & then rationalise				274 660				potential opportunity with ABC or Rockhampton CC
Townsville - location TBA		55	006	Establish new Regional Office for YY program	225 000	25 000			585 000			YY program commence April, consider opportunity for inclusion in WOG regional strategy
Tamworth - location TBA		07	940	Establish new Regional Office	176 000	40 000			416 000			consider opportunity for inclusion in WOG regional strategy
		1331	21,681		5 906 302	389 031	55 657	291 656	1184 000	374 500	26300	

Office Accommodation Management Framework	Guideline 1: Policy