

RentConnect

Queensland Disaster Recovery

If you are seeking private rental accommodation as a result of a recent disaster event in Queensland and are unsure about how to find out about the private rental market, or what might be expected during your tenancy, you could talk to a RentConnect officer.

What is RentConnect?

RentConnect can help you find and secure a home to rent in the private market.

Specialist RentConnect officers will work with you to identify what type of assistance you need.

RentConnect officers can:

- advise you on how to find a suitable rental home
- show you how the rental application process works
- help you prepare a rental application and organise paperwork
- help you access financial assistance offered by the Department of Housing and Public Works, such as a bond loan or rental grant
- link you to community services and real estate agents.

Am I eligible?

RentConnect can help you if you were already in the private rental market, or owned your home, and were affected by a recent disaster event in Queensland.

How to contact RentConnect

Please contact your local RentConnect officer by calling 13 QGOV (13 74 68) or visit your local Community Recovery Centre or contact a Housing Service Centre. Contact details are listed overleaf.

Need more information about how to rent in the private market?

A range of fact sheets about renting in the private market is available from <http://www.hpw.qld.gov.au> or from your local Housing Service Centre.



RentConnect locations

RentConnect is available in the following Housing service centres across Queensland.

Bundaberg Housing Service Centre

16 Quay Street

BUNDABERG

(07) 4331 7900 – 1800 809 835

Buranda Housing Service Centre

Level 1, 221 Logan Road

BURANDA

(07) 3873 7700

Bayside Housing Service Centre

Shop 3, 8-12 Dollery Road

CAPALABA

(07) 3034 9800

Cairns Queensland Government Service Centre

Level 3, William McCormack Place

5B Sheridan Street

CAIRNS

(07) 4036 5460 – 1800 623 208

Chermside Housing Service Centre

3rd Floor, 18 Banfield Street

CHERMSIDE

(07) 3917 4600

Fortitude Valley Housing Service Centre

Level 7, Green Square North Tower

515 St Pauls Terrace

FORTITUDE VALLEY

(07) 3034 6500

Gladstone Housing Service Centre

Level 2, 20-22 Herbert Street

PO Box 5082

GLADSTONE 4680

(07) 4899 2400 - 1800 266 807 (within area)

Gold Coast Housing Service Centre

Level 2, 80 Bazaar Street

Robina Town Centre

ROBINA

(07) 5645 8100

Inala Housing Service Centre

Level 1, 14 Wirraway Parade

PO Box 258

INALA 4077

(07) 3723 2000

Ipswich Housing Service Centre

Upper Ground floor, ICON Towers

117 Brisbane Street

IPSWICH

(07) 3437 6000 - 1800 636 390

Logan Housing Service Centre

11 Station Road

WOODRIDGE

(07) 3086 3700

Mackay Housing Service Centre

22-30 Wood Street

MACKAY

(07) 4862 9500 – 1800 069 237

Maryborough Housing Service Centre

116 Lennox Street

PO Box 535

MARYBOROUGH 4650

(07) 4324 8600

1800 623 242 (within area)

Maroochydore Queensland Government Service Centre

Ground Floor, 12 First Avenue

MAROOCHYDORE

(07) 5352 7333

Moreton Bay Housing Service Centre

Level 5, Caboolture Square Shopping Centre

60-78 King Street

CABOOLTURE

(07) 5432 0700

Rockhampton Housing Service Centre

Level 3, 209 Bolsover Street

ROCKHAMPTON

(07) 4848 7000 – 1800 801 176

Toowoomba & South West Housing Service Centre

Level 2, 10 Russell Street

TOOWOOMBA

(07) 4699 4400 - 1800 623 435

Toowoomba Housing Hub

10 Russell Street

TOOWOOMBA

(07) 4699 4400

Townsville Housing Service Centre

Level 2, 143 Walker Street

TOWNSVILLE

(07) 4724 8500 – 1800 806 197