# Same House different Landlord

#### **Fact sheets for tenants**

The Same House Different Landlord Program is a transitional housing program funded by the Queensland Government through the Department of Housing and Public Works. Under this program, the department leases public housing properties to community organisations for renting to tenants who need some support to establish and manage a tenancy. The tenancy and the property are transferred back to the department when the tenant is able to manage a longer term tenancy.

## What services do Same House Different Landlord providers offer?

Same House Different Landlord providers offer transitional housing, with support to manage the tenancy. The provider and the tenant develop a tenancy plan to assist households to gain skills in managing a longer term tenancy. Once the tenant can manage a longer term tenancy, the tenancy and property are transferred to the Department of Housing and Public Works (Housing Services). This means that the tenant becomes a public housing tenant without needing to move.

### **How do I get Same House Different Landlord assistance?**

Usually the provider will nominate (identify) applicants who are assessed as having very high or high housing needs for a vacancy in a Same House Different Landlord property. Sometimes a Housing Service Centre will arrange for a public housing tenancy to be managed by a Same House Different Landlord provider.

There is a common application system for transitional and longer term housing assistance. Contact your nearest <a href="Housing Service Centre">Housing Service Centre</a> to arrange an appointment to have your housing needs assessed. If an appointment is not convenient for you, you can apply by completing an <a href="Application for Housing Assistance">Application for Housing Assistance</a> (Form 7) and sending it to the Housing Service Centre. Application forms are also available from Housing Service Centres, registered community housing providers and Queensland Government Agent Program (QGAP) offices.

To be considered for the Same House Different Landlord program, it is important to select both 'community housing' and 'public housing' on your application form to maximise your chances of being housed.

All eligible applicants are listed on a housing register, which is managed by the Department of Housing and Public Works (Housing Services).

#### Service Standards

The Department of Housing and Public Works requires providers to meet certain standards in delivering housing assistance under the *Housing Act 2003* and through funding agreements. Tenants of registered community housing providers can expect the same level of service from their provider as they would receive from the department in public housing.

# Where can I get more information?

More information on these services is available from your nearest <u>Housing Service Centre</u>, the Department of Housing and Public Works' website <u>www.hpw.gld.gov.au</u> or by calling 13 QGOV (13 74 68)

