

Transfers

Fact sheet for Community Housing Tenants

When your community housing provider might ask you to transfer

If you are living in community housing, your tenancy manager can ask you to transfer to another property for a range of reasons including:

- when your household no longer has a need for the property you're living in, for example, your household doesn't need all of the bedrooms anymore and can move to a smaller property;
- the property is going to be demolished, redeveloped, upgraded or needs significant maintenance
- there has been ongoing neighbourhood disputes or harassment, health and safety issues or a fire/natural disaster has made the property unliveable
- your household no longer requires any of the special features or modifications which make the property fully wheelchair accessible.

Asking for a transfer

You can ask your tenancy manager for a transfer if your current housing doesn't meet your needs for any of the reasons listed above or for any of the following reasons:

- you need to escape domestic or family violence or are at risk of violence from members of the local community/ neighbourhood
- your household needs to live closer to essential services, employment, and/or educational facilities
- your household needs to move to meet cultural obligations or for family/informal support
- your household's needs are no longer being met by the design or size of the current housing
- your rent is unaffordable (only people living in Affordable Housing can apply on this basis). If you are having trouble paying your rent, please talk to your tenancy manager

Applying for a transfer

To apply for a transfer, lodge an Application for Transfer form with your tenancy manager. They will assess your eligibility for ongoing housing assistance and your need for a transfer and tell you what they have decided.

If your transfer request is approved, your tenancy manager will look for other housing for you either within their own housing stock or through other community housing providers.



If your tenancy manager can't find a suitable property for you, they will help you to lodge an application with the department to be put onto the housing register. This means you would be considered for future vacancies in either public housing or community housing.

Can I get help to move?

Talk to your provider about whether there is any financial assistance to help you move

More information

More information about social housing is available: <http://www.hpw.qld.gov.au> or by calling 13 QGOV (13 74 68).