

QUEENSLAND HOUSING STRATEGY 2017–2027

Building a better housing future for all Queenslanders





Better housing pathways

The Queensland Housing Strategy 2017-2027 is a 10-year framework driving key reforms and targeted investment across the housing continuum.

It redefines how the Queensland Government will deliver housing to support urban renewal, generate new jobs, provide affordable housing and drive innovative housing design that responds to contemporary housing needs.

It also ensures those most in need are supported by a safety net of targeted early interventions, flexible

packages of support, supportive social housing, and genuine wraparound services.

By creating better housing pathways, we will promote growth, enable prosperity, create connections and instil confidence, providing every Queenslander with the opportunity to fully participate in social and economic life.

Our objective

Every Queenslander has access to a safe, secure and affordable home that meets their needs and enables participation in the social and economic life of our prosperous state.

Our focus



Delivering a better housing future across the state

The Queensland Government is committed to creating jobs, driving economic growth and building safe, caring and connected communities.

We are investing \$1.6 billion to deliver more social and affordable housing over the next 10 years. The Housing Construction Jobs Program is a key initiative of the Queensland Housing Strategy. A partnership approach to renewing and repurposing government land and delivering more social and affordable housing will create jobs, economic growth and better community outcomes.

Government-led development has the capacity to be a catalyst for private market housing and, in some areas, retail and commercial development and is expected to leverage at least 10% more affordable housing on top of government investment.

Investment delivered across the state over 5 years



*Development and renewal opportunities are based on zoning and proximity to services and public transport as well as existing social housing property holdings.

Revitalising our housing and homelessness system

The Housing Strategy will provide pathways to safe, secure and affordable housing by supporting and accelerating a program of new construction, precinct development and more flexible and responsive housing services. This means improved outcomes across the entire housing continuum – better approaches to homelessness, smarter provision of social housing, enhanced access to private rentals, and pathways into home ownership.

Queenslanders across the state, and wherever they are on the housing continuum, will have access to a fair, diverse and responsive housing system and an effective safety-net of homelessness services.



Homelessness Improve the pathways from homelessness to safe and secure housing.



Social housing Make better use of housing assets

to meet the needs of communities.



Affordable rental

Increase the supply of community managed affordable rental accommodation.



Private market rental

Increase the supply of affordable private market rental properties and provide greater protection and support to tenants.



Home Ownership

Create a pipeline of development; undertake urban renewal across local precincts; and encourage energyefficient and sustainable design.



Working in partnership



Our partnerships are integral to achieving our Housing Strategy objective. We will work together to deliver:

- holistic, proactive and person-centred responses for vulnerable people
- improved liveability and prosperity of communities across the state
- increased supply of diverse and affordable housing.



A housing investment milestone

Delivering on the 10-year Housing Strategy involves a \$1.8 billion investment to deliver more social and affordable housing and transform the way that housing services are delivered to better support people in need.



QUEENSLAND HOUSING STRATEGY 2017-2027 SUMMARY

Areas of Action	What the strategy will deliver
Construction and jobs	 Construction jobs will be boosted by creating a stronger pipeline of development. Supply of social and affordable rental housing will be increased and housing precincts and neighbourhoods will be revitalised by attracting private and government investment.
Young people	 Young people in public housing will have greater capacity to pursue education, training and employment opportunities, and social and economic participation. Highly vulnerable young people exiting from out-of-home care and institutional settings will receive improved access to safe and secure housing options to support their transition to independence.
Providing housing pathways	 People will be connected to the services and support they need to move through the housing continuum including social and affordable housing, private rental and home ownership. Aboriginal and Torres Strait Islander peoples will have better access to suitable housing options including home ownership opportunities.
Supporting seniors	 Older people living in retirement villages and residential parks will have better protection through legislative reforms. Older people living in public housing will be supported to age in their homes through increased accessibility and adaptability of their dwellings. Seniors will have enhanced housing support by implementing service improvements to address the issues raised by the Advisory Taskforce on Residential Transition for Ageing Queenslanders.
Affordable and innovative housing solutions	 State, local government and private sector stakeholders will work collaboratively to identify, leverage and manage development opportunities across the state to create greater housing choice and diversity, respond to local needs and improve neighbourhood liveability. A genuinely affordable housing market will be delivered in partnership with community housing providers through greater flexibility to use existing program funds and project financing arrangements.
Service delivery transformation	 Housing and homelessness services will take a more holistic and person-centred approach, and people will be linked to the support they need to improve their wellbeing and self-reliance, and access and sustain safe and secure tenancies. Modern and innovative services will support people to have better access to information about their full range of housing options and the housing and support services that can help them to achieve their aspirations.
Supporting the most vulnerable	 Vulnerable Queenslanders will have access to, and will sustain housing through early intervention, referrals, coordinated support, and personalised assistance. Housing and support will be proactively delivered to provide pathways and support broader human services outcomes for vulnerable Queenslanders.
Fairness for all	 Consumers will be protected and empowered, and the retirement village and residential park industries will be supported to supply quality services with confidence. People living in the private rental market will have better consumer protection and housing stability through legislative and policy reforms.
Aboriginal and Torres Strait Islander Housing	 Improvements in Aboriginal and Torres Strait Islander housing outcomes will be a focus across urban and regional areas as well as remote and discrete communities. Safe and secure housing will provide the foundation for social inclusion and economic participation.

Department of Housing and Public Works

For more information call the Qld Government call centre on 13 QGOV (13 74 68) or visit www.qld.gov.au

