

# Open Doors to Renting Reform

## Community consultation

Through the Queensland Housing Strategy Action Plan 2017-20, the Queensland Government is committed to ensuring Queensland has contemporary residential tenancy laws that protect tenants and property owners, and improve stability in the rental market.

From 30 September to 30 November 2018, the Queensland Government embarked on a statewide community consultation to open the door to renting reform.

The aim of the consultation was to have an authentic conversation with Queensland tenants, rental property owners and property managers about their renting experiences.

Queenslanders shared their views on a broad range of renting topics including a house and a home, property condition, flexibility and security, better protections, and looking and leasing.

### The results

Thousands of Queenslanders had their say on how to improve renting and rental laws in Queensland. More than 135,000 responses were received in nine weeks.

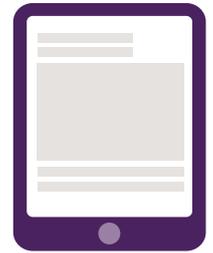
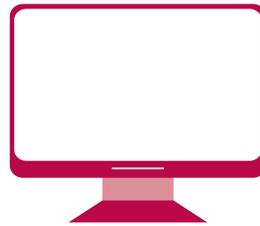
The results of the consultation set a Queensland Government benchmark—there had not been an online and social-based consultation initiative of this nature or scale before.

The significant community feedback will help set the direction of Queensland's renting laws, now and into the future.

[qld.gov.au/rentinginql](http://qld.gov.au/rentinginql)

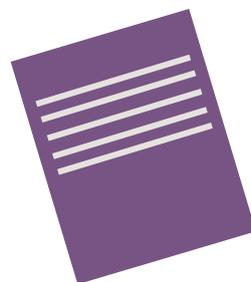
## Engagement by Queenslanders

**125,200+**  
users to engagement  
website



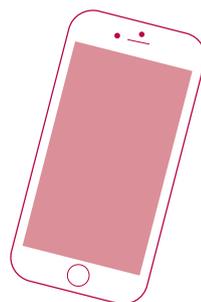
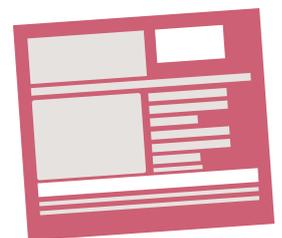
**19,900+**  
online surveys  
completed

**41,100+**  
reactions, comments  
and shares on  
social media



**4,800+**  
written responses

**14,100+**  
hard copy surveys  
completed



**96,600+**  
responses to online polls



Queensland  
Government

# SNAP POLLS\*

57%

of respondents said a **property owner should give a reason** if they want to **end a tenancy**

48%

of respondents said **pets should be allowed in Queensland rental properties without needing to ask permission**

75%

of respondents said a **pet bond would help tenants and property owners reach agreement** around keeping pets

84%

of respondents said an **'accessibility disclosure' advertisement** declaring the level of accessibility, such as a ramp, grab rails etc., would **help tenants choose suitable rental properties**

65%

of respondents said a **property owner should not be able to prevent tenants from making minor modifications**

82%

of respondents said a **tenant should be able to end their tenancy obligations** at short notice without going to QCAT, **if sufficient evidence is provided of domestic and family violence**

62%

of respondents have **seen a rental property with serious safety problems**

What would help to ensure Queensland rental properties are well-maintained and in good repair?

39%

say mandatory times for repairs to be done by



36%

say minimum standards for repair and maintenance



12%

say a bond or deposit held for repair and maintenance costs

13%

say none of these

\*Sample of snap poll results only

