

Regulatory Services News Online

August 2016 – Issue 17

Department of Housing and Public Works

A change of name for our office

The Department of Housing and Public Works has this week officially moved to a new organisational structure, which will help ensure the department is well placed to deliver on its diverse range of services and meet the Government's priorities into the future.

The revised structure supports the department's [Strategic Plan](#) for the future. The Office of the Registrar will be a new unit named Regulatory Services. Mark Francis will continue in his role as the Queensland Registrar and you will continue to work with your assigned Analyst.

Update on registered providers and local governments

National Regulatory System for Community Housing (NRSCH)

We would like to congratulate the following providers on their recent registration achievement:

- Mercy Community Services SEQ Limited
- Community Housing and Information Centre Incorporated
- Dirranbandi Progress Association
- Lives Lived Well Limited
- Ngonbi Community Services Indigenous Corporation
- Taralga Retirement Village Incorporated
- Youngcare Limited

These providers now join registered providers from Queensland and other participating jurisdictions on the [National Register](#).

Queensland State Regulatory System for Community Housing (QSRSCH)

A big congratulations also to the following local governments on their recent registration achievement:

- Tablelands Regional Council
- Cassowary Coast Regional Council

These two local governments are the first councils listed on the [Queensland State Register](#), which is a significant accomplishment.

We urge those providers that are registered to make the most of the opportunity to mentor fellow providers undergoing the registration process and to take on a leadership role within the sector, including ownership of initiatives for improving services.

If you have valuable learnings from the registration process that you would like to share with other providers, please email NRS-Housing-Registrar-QLD@hpw.qld.gov.au as we would like to include this information in future editions of News Online.

Local governments applying for registration

All local governments funded by the Department of Housing and Public Works to provide community housing services in Queensland, are required to apply for, and successfully attain registration under the Queensland State Regulatory System for Community Housing (QSRSCH).

The QSRSCH was implemented to regulate local governments as the National Regulatory System for Community Housing (NRSCH) only applies to non-government organisations. The QSRSCH aligns itself with the applicable code provisions of the NRSCH and the requirements of the *Housing Act 2003*.

Local governments who have not successfully attained registration under the QSRSCH by 30 June 2017, may be required to discontinue their funding relationship with the department as they will no longer be eligible to continue to receive capital assistance funding.

The following resources for local governments have been revised and are now available on the [QSRSCH website](#).

The [Queensland State Regulatory Code](#) sets out the performance outcomes and performance requirements that local governments must comply with in providing government funded community housing.

The [QSRSCH Evidence Guidelines](#) describes the performance indicators and evidence sources that will assist local governments in submitting their application for registration.

The [QSRSCH Notifications Guidelines](#) are provided to assist local governments to understand which events or incidents may be considered a notifiable event, how and when to notify the Queensland Registrar and the type of information they need to include in their Notifications Policy.

NRSCH compliance update

Recently, in response to calls from the sector, Registrars have agreed that there should be a formal compliance timeframe for all Tier 1 and 2 providers to complete their annual compliance return.

In line with this, all community housing providers in Tier 1 and 2 will undergo compliance between October and March annually. This timeframe will continue to apply for each year the provider is registered as a Tier 1 or 2 provider under the NRSCH.

Please note: all providers must continue to comply with their conditions of registration and formally notify the Queensland Registrar of any changes to their constitutional winding up clause.

Contact us

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