



Complaint Form

Complete this form if you have a complaint about a Department of Housing and Public Works tenancy or property matter, for example, excessive noise or untidy premises.

Complainant's details

Name:	<input type="text"/>		
Address:	<input type="text"/>		
	<input type="text"/>	Postcode:	<input type="text"/>
Home phone:	<input type="text"/>	Work:	<input type="text"/>
		Mobile:	<input type="text"/>
Email:	<input type="text"/>		

Complaint against

Name:	<input type="text"/>		
Address:	<input type="text"/>		
	<input type="text"/>	Postcode:	<input type="text"/>

Note: When making a complaint, please give details of your own experience in relation to the matter/s you wish to bring to the attention of the department. Issues may include, but are not limited to, untidy premises, neighbourhood disruptions, personal disputes or situations warranting police action. If there is insufficient space, please attach additional pages, signing and dating each page. Also attach any supporting evidence.

Details of complaint.

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Signature:	<input type="text"/>	Date:	<input type="text"/>
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I understand that this information is given in confidence, and cannot be released to a third party without my prior consent. Provisions of the *Right to Information Act 2009* may apply to this information.

However, I also understand that should this matter proceed to the Queensland Civil and Administrative Tribunal, any affidavit signed by me may be released by the Tribunal to any parties to the hearing, and I may be required to attend the hearing in person.

To the best of my knowledge, the information provided on and in conjunction with this form is true and correct. I/We understand that it is an offence under the *Housing Act 2003* to knowingly provide to the Department false and misleading information.

Signature: **Date:** / /

Please return completed form to your nearest [Housing Service Centre](#).

Privacy Notice

The Department of Housing and Public Works is collecting personal information on this form to provide you with housing assistance. To assist you with your housing needs and services, your personal information may be disclosed to partner agencies, service providers, local governments and non-governmental organisations that may be able to provide you with housing or support services. They may, to assist you with your housing needs and services, pass on the information to other partner agencies, service providers, local governments and non-governmental organisations that may be able to provide you with housing or support services. Limited personal information may be used for housing related research, policy or planning functions. Unless authorised or required by law, your personal information will not otherwise be disclosed to any other third party without your consent. More information about the Department’s privacy policy is available on our website at www.hpw.qld.gov.au.

Office Use Only			
Complaint Received:	Counter	<input type="checkbox"/>	Mail
		<input type="checkbox"/>	Telephone
			<input type="checkbox"/>