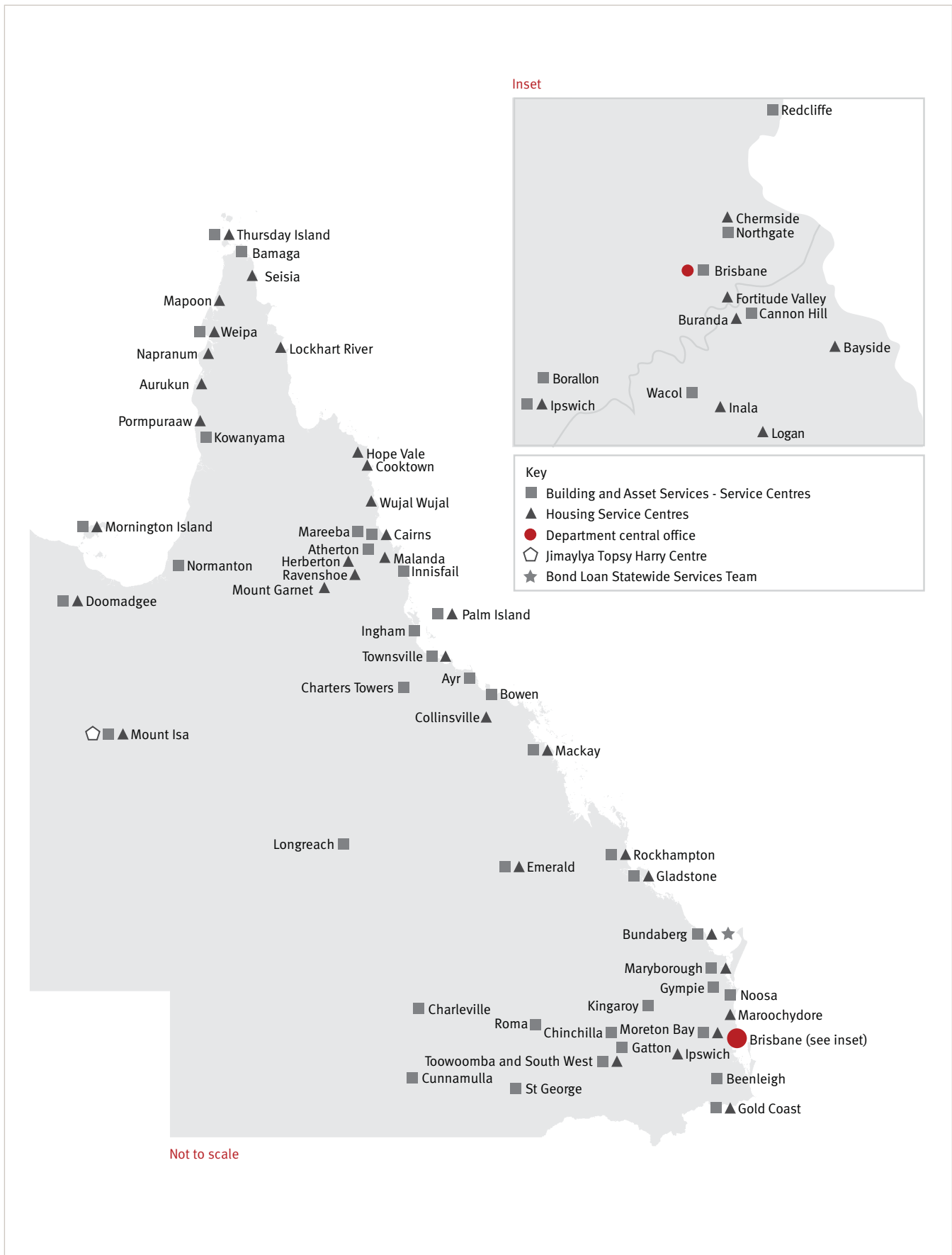


Service Centre Locations

The department has offices throughout Queensland in four regions: Northern Region, Central Region, Southern Region, Brisbane and North Coast Region.



Contacts

DEPARTMENT OF HOUSING AND PUBLIC WORKS

Head Office

Level 31, 1 William Street,
Brisbane Qld 4000
GPO Box 2457, Brisbane Qld 4001
www.hpw.qld.gov.au

BUILDING AND ASSET SERVICES OFFICE LOCATIONS

The regional offices are supported by a network of district offices and depots across the state

Building and Asset Services

Level 5, AM60, 60 Albert Street,
Brisbane Qld 4000
GPO Box 2937,
Brisbane Qld 4001
Phone: 07 3008 3300
bas@hpw.qld.gov.au
www.hpw.qld.gov.au

SOUTH EAST QUEENSLAND

South East Queensland Regional Office

45 Barrack Road
PO Box 626
Cannon Hill Qld 4170
Phone: 07 3008 2116
Fax: 07 3906 1722

District Offices

South East Queensland

Level 1, 19 Corporate Drive
PO Box 626
Cannon Hill Qld 4170
Phone: 1300 650 917

Sunshine Coast

14-28 Lee Street
PO Box 1680
Caboolture Qld 4510
Phone: 07 5432 0600
Fax: 07 5420 2050

South Coast

Level 3 Eastside Robina
232 Robina Town Centre Drive
Robina Qld 4226
PO Box 3156
Robina Post Shop
Robina Town Centre QLD 4230
Phone: 07 5514 9400
Fax: 07 5583 1943

Ipswich

Level 5, 117 Brisbane Street
PO Box 5
Ipswich Qld 4305
Phone: 07 3432 2813

Chermside

Level 2, 113 Kittyhawk Drive
Chermside QLD 4032
Phone: 07 3008 2116
PO Box 2088
Chermside Centre
Chermside QLD 4032

Depots

Beenleigh

George Street
Beenleigh Qld 4207
(back of Beenleigh State High School)
Phone: 07 3807 6394
Fax: 07 3287 5788

Borallon

75 Ivan Lane
Ironbark Qld 4306
Phone: 07 5464 3051
Northgate
36 Fraser Road
Northgate Qld 4013
Phone: 07 3406 9106
Fax: 07 3256 6239

Wacol

Old Moreton A Building
Wacol Station Road
Wacol Qld 4076
Phone: 07 3271 2918
Fax: 07 3271 2886

WIDE BAY BURNETT

Wide Bay Burnett Regional Office

44 Ariadne Street
PO Box 299
Maryborough Qld 4650
Phone: 07 4123 9400
Fax: 07 4121 1948

District Offices

Bundaberg

85 Dr Mays Road
PO Box 3065
Bundaberg Qld 4670
Phone: 07 4158 9700
Fax: 07 4131 5760

Depots

Bundaberg

85 Dr Mays Road
Bundaberg Qld 4670
Phone: 07 4158 9700
Fax: 07 4131 5760

Gympie

8-10 King Street
Gympie Qld 4570
Phone: 07 5482 1827
Fax: 07 5482 7681

Kingaroy

51 Prince Street
Kingaroy Qld 4610
Phone: 07 4162 2129
Fax: 07 4162 5043

Maryborough

44 Ariadne Street
Maryborough Qld 4650
Phone: 07 4123 9400
Fax: 07 4121 1948

SOUTH WEST QUEENSLAND

South West Queensland Regional Office

Toowoomba
120-124 Mort Street
PO Box 666
Toowoomba Qld 4350
Phone: 07 4614 2300
Fax: 07 4615 3529

District Offices

Charleville

46 Edward Street
PO Box 177
Charleville Qld 4470
Phone: 07 4593 2200
Fax: 07 4656 5069

Roma

62 Arthur Street
PO Box 1029
Roma Qld 4455
Phone: 07 4578 4000
Fax: 07 4624 3009

Depots

Toowoomba

120-124 Mort Street
Toowoomba Qld 4350
Phone: 07 4614 2300

Charleville

46 Edward Street
Charleville Qld 4470
Phone: 07 4593 2200

Chinchilla

Leichardt Street
Chinchilla Qld 4470
Phone/Fax: 07 4668 9884

Roma

62 Arthur Street
Roma Qld 4455
Phone: 07 4578 4000

CENTRAL QUEENSLAND

Central Queensland Regional Office

Rockhampton
149 Bolsover Street
PO Box 247
Rockhampton 4700
Phone: 07 4838 9600
Fax: 07 4938 4831

District Offices

Emerald

14 McKenzie Street
PO Box 1012
Emerald 4720
Phone: 07 4988 1204
Fax: 07 4983 7451

Gladstone

7 Soppa Street
Gladstone Qld 4680
Phone: 07 4977 7103
Fax: 07 4979 2155

Mackay

36 Tennyson Street
PO Box 86
Mackay Qld 4740
Phone: 07 4862 7500
Fax: 07 4967 1031

Longreach

91 Galah Street
Longreach Qld 4730
Phone: 07 4658 3718

Depots

Bowen

Lot 303, Beach Avenue Queens Beach
Bowen Qld 4805

NORTH QUEENSLAND

North Queensland Regional Office

9-15 Langton Street
Garbutt Qld 4814
PO Box 561
Townsville Qld 4810
Phone: 07 4412 2300
Fax: 07 4799 5401

District Offices

Mount Isa

5 Traders Way
Sunset Qld 4825
PO Box 1659
Mount Isa Qld 4825
Phone: 07 4437 2520
Fax: 07 4747 2777

Depots

Ayr

203 Edward Street (cnr Churchill St)
Ayr Qld 4807
Phone: 07 4783 5367
Fax: 07 4783 5179

Charters Towers

Hodgkinson Street
Charters Towers Qld 4820
Phone: 07 4787 2367
Fax: 07 4787 7415

Doomadgee

Goodeedawa Road
Doomadgee Qld 4830
Phone: 07 4745 8086
Fax: 07 4745 8043

Ingham

Palm Terrace
Ingham Qld 4850
Phone: 07 4776 0972
Fax: 07 4776 3193

Mornington Island

Lardil Street
Gununa
Mornington Island Qld 4871
Phone/Fax: 07 4745 7381

Mount Isa

5 Traders Way
Sunset Qld 4825
Phone: 07 4437 2520
Fax: 07 4747 2777

Normanton

7 Simpson Street
Normanton Qld 4890
Phone/Fax: 07 4745 1019
Palm Island
Butler Bay
Palm Island Qld 4816
Phone: 07 4770 1426

Townsville

9-15 Langton Street
Garbutt Qld 4814
Phone: 07 4412 2300
Fax: 07 4799 5401

FAR NORTH QUEENSLAND

Far North Queensland Regional Office

31 Grove Street
PO Box 812
Cairns Qld 4870
Phone: 07 4232 4000
Fax: 07 4031 2560

District Offices

Thursday Island

44 Victoria Parade
PO Box 397
Thursday Island Qld 4875
Phone: 07 4212 3390
Fax: 07 4069 1778

Depots

Atherton

20 Albrecht Street
PO Box 845
Tolga Qld 4882
Phone: 07 4095 5901
Fax: 07 4095 5905

Bamaga

Lui Street
PO Box 91
Bamaga Qld 4876
Phone/Fax: 07 4069 3272

Cairns

31 Grove Street
PO Box 812
Cairns Qld 4870
Phone: 07 4232 4000
Fax: 07 4031 2560

Innisfail

6 Laurie Street
Innisfail Qld 4860
Phone/Fax: 07 4061 2175

Kowanyama

Kunjun Street
Kowanyama Qld 4876

Mareeba

Wallace Drive
Mareeba Qld 4880
Phone: 07 4092 4398
Fax: 07 4092 4298

Thursday Island

44 Victoria Parade
PO Box 397
Thursday Island Qld 4875
Phone: 07 4212 3390
Fax: 07 4069 1778

Weipa

6 Tonkin Drive
PO Box 509
Weipa Qld 4874
Phone: 07 4069 7963
Fax: 07 4069 9657

HOUSING SERVICE CENTRES

For more detailed contact information, visit qld.gov.au/housing

Housing Service Centres are open 8.30am to 4.30pm Monday to Friday unless stated otherwise.

ICCHousingEnquiries@smartservice.qld.gov.au

Housing and Homelessness Services

Level 19, 41 George Street
Brisbane Qld 4000
GPO Box 690
Brisbane Qld 4001
Phone: 07 3007 4401

FAR NORTH QUEENSLAND REGION**Office of the Regional Director, Far North Queensland Region**

Level 3, William McCormack Place
5B Sheridan Street
Cairns Qld 4870
Phone: 07 4036 5538

Cairns Housing Service Centre

Level 3, 5B Sheridan Street
William McCormack Place
PO Box 471
Cairns Qld 4870
07 4036 5460 - 1800 623 208 (within area)
Maintenance enquiries: 1300 650 910
cairnshsc@hpw.qld.gov.au

Herberton Queensland Government Agent Program

56 Grace Street,
Herberton Qld 4887
PO Box 43 Ravenshoe
Phone: 07 4097 6660
9.00am to 4.00pm Thursday only

Malanda Queensland Government Agent Program

Echo Building, 3 English Street
Malanda Qld 4886
PO Box 43
Ravenshoe Qld 4888
Phone: 07 4097 6660
9.00am to 4.00pm Friday only

Mount Garnet Queensland Government Agent Program

Police Station, Cnr Garnet and Agate Streets
Mount Garnet Qld 4872
PO Box 43
Ravenshoe Qld 4888
Phone: 07 4097 9005
9.30am to 3.30pm
Monday and Wednesdays only

Ravenshoe Queensland Government Agent Program

Grigg Street, PO Box 43
Ravenshoe Qld 4888
Phone: 07 4097 6660
9.00am to 4.00pm Monday to Friday

Cape York Housing Service Centre

Level 3, 5B Sheridan Street
William McCormack Place 1
PO Box 471
Cairns Qld 4870
Phone: 07 4036 5555
Fax: 07 4036 5575

Aurukun

502 Kang Kang Road
Sam Kerindun Business Centre
PO Box 471, Cairns QLD, 4870
Phone: 07 4060 6140
Monday to Friday alternate weeks
8.30am to 12.00pm
If the office is unattended contact
the Cape York HSC Cairns

Lockhart River

Monday to Friday alternate weeks
Freddie Clarence Moses Retail Complex
Ilway Street
Lockhart River Qld 4871
PO Box 471, Cairns Qld 4870
Phone: 07 4060 7334
Fax: 07 4060 7089
If the office is unattended contact
the Cape York HSC Cairns

Pormpuraaw

Monday to Friday alternate weeks
19 Pormpuraaw Street
Pormpuraaw Qld 4871
Phone: 07 4051 0459
If the office is unattended contact
the Cape York HSC Cairns

Kowanyama Community Office

The Old Guest House
Chapman Road
Kowanyama Qld 4871
PO Box 471
Cairns Qld 4870

Cooktown Hub – Coen, Laura, Cooktown, Hopevale and Wujal Wujal

12 Walker Street
PO Box 988
Cooktown Qld 4895
Phone: 07 4082 2300
Fax: 07 4069 5098
HHS-Cooktown-Hub@hpw.qld.gov.au
Maintenance enquiries: 1300 650 910
If the office is unattended contact
the Cape York HSC Cairns

Coen

Wellbeing Centre
1 Taylor Street
Coen Qld 4892

Hopevale

Monday to Thursday 9.00am to 4.30pm
Friday 9.00am to 1.00pm
1 Muni Street
Hope Vale Council Office Complex
PO Box 988
Cooktown Qld 4895
Phone: 07 4060 9231 and 07 4060 9182
Fax 07 4060 9184
If the office is unattended contact
Cooktown Hub: 07 4082 2300
or Cape York HSC Cairns: 07 4036 5555

Wujal Wujal Community Office

Tuesday 10.00am to 3.00pm
127 Hartwig Street
PO Box 988
Cooktown Qld 4895
Phone: 07 4060 8360
If the office is unattended contact
Cooktown Hub: 07 4082 2300
or Cape York HSC Cairns: 07 4036 5555

Northern Peninsula Hub – Bamaga, Seisia, Injinoo, Umagico, New Mapoon

Monday to Friday 08.30am to 4.30pm
203 Mugai Street
Seisia, Qld 4876
PO Box 77 Bamaga Qld 4876
07 4069 3588 or 07 4069 3599
HHS-NPA@hpw.qld.gov.au

Weipa Hub Office – Napranum, Mapoon

PO Box 1330
Weipa Qld 4874
Phone: 07 4082 4702
Fax: 07 4069 7348
Maintenance enquiries 1300 650 910
If the office is unattended contact
the Cape York HSC Cairns

Mapoon

8.30am to 4.00pm Monday to Thursday
1 Red Beach Road at the Land and Sea office
Mapoon Qld 4874
PO Box 1330 Weipa Qld 4874
07 4090 9012
If the office is unattended contact
Weipa Hub: 07 4082 4702
or Cape York HSC Cairns: 07 4036 5555

Napranum Community Office

3201 Wa-Tyne Street
Napranum Qld 4874
PO Box 1330
Weipa Qld 4874
Phone: No listing
If the office is unattended contact
Weipa Hub: 07 4082 4702 or
Cape York HSC Cairns: 07 4036 5555

Thursday Island Housing Service Centre

37-45 Douglas Street
PO Box 514
Thursday Island Qld 4875
Phone: 07 4212 3700
Maintenance enquiries: 1300 650 910
thursdayislandhsc@hpw.qld.gov.au

Thursday Island Housing Service Centre – Kubin Hub

Ikilgau Yabu
C/- Torres Strait Island Regional Council Office
Kubin Qld 4875
Moa Island
PO Box 514
Thursday Island Qld 4875
9.00am to 2.00pm Monday to Thursday
Phone: No listing – call Thursday Island
HSC: 07 4212 3700

NORTH QUEENSLAND REGION**Office of the Regional Director, North Queensland Region**

Level 2, Yellow Foyer
143 Walker Street
PO Box 953
Townsville Qld 4810
Phone: 07 4724 8571

Collinsville Queensland Government Agent Program

64 Sonoma Street
PO Box 58
Collinsville Qld 4804
Phone: 07 4785 5567
9.00am to 12.30pm and 2.00pm
to 4.30pm Monday to Friday

Mackay Housing Service Centre

22-30 Wood Street
PO Box 978
Mackay Qld 4740
Phone: 07 4862 9500
1800 069 237 (within area)
Maintenance enquiries:
1300 650 914
mackayhsc@hpw.qld.gov.au

Mount Isa Housing Service Centre

19 West Street
PO Box 1866
Mount Isa Qld 4825
Phone: 07 4437 2700
1800 620 466 (within area)
Maintenance enquiries:
1300 650 912
mtisahsc@hpw.qld.gov.au

Mount Isa Housing Service Centre – Doomadgee

8.30am to 4.30pm Monday to Friday
275 Sharpe Street
Council Admin Building
Doomadgee Qld 4830
PO Box 1866
Mount Isa Qld 4825
Phone: 07 4745 8351
if unattended call 07 4437 2700
HHSMTIsaRemoteComm@hpw.qld.gov.au

Mount Isa Housing Service Centre – Mornington Island

8.30am to 4.30pm alternate weeks
7 Lardil Street
Rural Transaction Centre Gununa
Mornington Island Qld 4871
PO Box 1866
Mount Isa Qld 4825
Phone: 07 4745 7032 or 07 4745 7471
Fax: 07 4745 7483
HHSMTIsaRemoteComm@hpw.qld.gov.au

Townsville Housing Service Centre – Palm Island Community Office

8.30am to 4.30pm Monday to Friday
Closed between 12.30pm to 1.15pm
Lot 72 Main Street
Palm Island Qld 4816
Phone: 07 4799 5382
HHS-Palm-Island@hpw.qld.gov.au

Townsville Housing Service Centre

Level 2, 143 Walker Street
PO Box 953
Townsville Qld 4810
Phone: 07 4724 8500 or
Toll free: 1800 806 197 (within area)

CENTRAL QUEENSLAND/NORTH COAST REGION**Office of the Regional Director, Central Queensland/North Coast Region**

Level 3, 209 Bolsover Street
PO Box 1503
Rockhampton Qld 4700
Phone: 07 4848 7054
HHS-SD-CQNCR-ORD@hpw.qld.gov.au

Bundaberg Housing Service Centre

16 Quay Street
PO Box 1120
Bundaberg Qld 4670
Phone: 07 4331 7900
1800 809 835 (within area)
Maintenance enquiries: 1300 137 687
bundaberghsc@hpw.qld.gov.au

Emerald Housing Service Centre

99 Hospital Road
PO Box 37
Emerald Qld 4720
Phone: 07 4988 1600
Maintenance enquiries: 1800 823 090
emeraldhsc@hpw.qld.gov.au

Gladstone Housing Service Centre

Level 2, 20-22 Herbert Street
PO Box 5082
Gladstone Qld 4680
Phone: 07 4899 2400
Maintenance enquiries: 07 4977 7104
8.30am to 5.00pm Monday to Friday
gladstonehsc@hpw.qld.gov.au

Maroochydore Housing Service Centre

Queensland Government Service Centre
Ground floor, 12 First Avenue
PO Box 99
Maroochydore Qld 4558
Phone: 07 5352 7333
Maintenance enquiries:
1300 650 916 (Coolum Beach and South)
1300 137 687 (Peregian Beach and North)
maroochydorehsc@hpw.qld.gov.au

Maryborough Housing Service Centre

116 Lennox Street
PO Box 535
Maryborough Qld 4650
Phone: 07 4324 8600
1800 623 242 (within area)
Maintenance enquiries: 1300 137 687
maryboroughhsc@hpw.qld.gov.au

Moreton Bay Housing Service Centre

Level 5, Caboolture Square Shopping Centre
60-78 King Street
PO Box 588
Caboolture Qld 4510
Phone: 07 5432 0700
moretonbayhsc@hpw.qld.gov.au

Rockhampton Housing Service Centre

Level 3, 209 Bolsover Street
PO Box 1330
Rockhampton Qld 4700
Phone: 07 4848 7000
1800 801 176 (within area)
Maintenance enquiries: 1800 817 029
rockhamptonhsc@hpw.qld.gov.au

Woorabinda

201 Carbine Street
Woorabinda Qld 4713
Phone: 07 4925 9019
Fax: 07 4925 9001
HHSWoorabindaIndigenousCommunity@hpw.qld.gov.au

BRISBANE REGION**Office of the Regional Director, Brisbane Region**

831 Gympie Road
PO Box 2361
Chermside Centre
Chermside Qld 4032
Phone: 07 3007 4386

Buranda Housing Service Centre

Level 1, 221 Logan Road, Buranda
PO Box 230
Stones Corner Qld 4102
Phone: 07 3873 7700
burandahsc@hpw.qld.gov.au

Chermside Housing Service Centre

3rd Floor, 18 Banfield Street
PO Box 2352
Chermside Qld 4032
Phone: 07 3917 4600
Maintenance enquiries: 07 3896 9973
chermsidehsc@hpw.qld.gov.au

Fortitude Valley Housing Service Centre

505 St Pauls Terrace
PO Box 445
Fortitude Valley Qld 4006
Phone: 07 3034 6500
Maintenance enquiries: 07 3872 0303
fortitudevalleyhsc@hpw.qld.gov.au

Inala Housing Service Centre

14 Wirraway Parade
PO Box 258
Inala Qld 4077
Phone: 07 3723 2000
Maintenance enquiries: 07 3362 9230
inalahsc@hpw.qld.gov.au

SOUTH WEST REGION**Office of the Regional Director, South West Region**

Level 4, Icon Tower
117 Brisbane Street
PO Box 255
Ipswich Qld 4305
Phone: 07 3437 6044

Bayside Housing Service Centre

Shop 3, 8-12 Dollyer Road
PO Box 91
Capalaba Qld 4157
Phone: 07 3034 9800
Maintenance enquiries: 07 3034 9891
baysidehsc@hpw.qld.gov.au

Ipswich Housing Service Centre

Upper Ground Level, Icon Tower
117 Brisbane Street
PO Box 263
Ipswich Qld 4305
Phone: 07 3437 6000 or
Toll free: 1800 636 390
Maintenance enquiries: 07 3280 1778
ipswichhsc@hpw.qld.gov.au

Gold Coast Housing Service Centre

Shop 80, Bazaar Street
Robina Town Centre
PO Box 4059
Robina Town Centre Qld 4230
Phone: 07 5645 8100
Maintenance enquiries: 1300 650 917
goldcoasthsc@hpw.qld.gov.au

Logan Housing Service Centre

11 Station Road
PO Box 5
Woodridge Qld 4114
Phone: 07 3086 3700
Maintenance enquiries: 07 3086 3740
loganhsc@hpw.qld.gov.au

Toowoomba and South West Housing Service Centre

Level 2, Condamine Centre
10 Russell Street
PO Box 418
Toowoomba Qld 4350
Phone: 07 4699 4400
1800 623 435 (within area)
Maintenance enquiries: 1300 650 915
toowoombahsc@hpw.qld.gov.au

OTHER DEPARTMENTAL OFFICES**Building Industry and Policy**

Level 16, 41 George Street
GPO Box 2457
Brisbane Qld 4001
Phone: 07 3008 2504
OADG.BIP@hpw.qld.gov.au
www.hpw.qld.gov.au

Building and Development Dispute Resolution Committees (Development Tribunals)

Level 16, 41 George Street
GPO Box 2457
Brisbane Qld 4001
Phone: 1800 804 833
registrar@qld.gov.au
www.hpw.qld.gov.au

Prequalification (PQC) System

Level 16, 41 George Street
GPO Box 2457
Brisbane Qld 4001
Phone: 1800 072 621
pqcregistrar@hpw.qld.gov.au
www.hpw.qld.gov.au

QFleet

Head Office
Mezzanine Level, 60 Albert Street
GPO Box 293
Brisbane Qld 4001
Phone: 07 3008 2633
qfleet-mail@qfleet.qld.gov.au
www.qfleet.qld.gov.au

Queensland Government Accommodation Office

Head Office
Level 4, 60 Albert Street
GPO Box 2457
Brisbane Qld 4001
Phone: 07 3008 2761
Fax: 07 3224 6266
QGAO.enquiries@hpw.qld.gov.au
www.hpw.qld.gov.au

Government Employee Housing

Head Office
Level 6, 60 Albert Street
GPO Box 2457
Brisbane Qld 4001
Phone: 07 3008 2722
Fax: 07 3224 5824
governmentemployeehousing@hpw.qld.gov.au
www.hpw.qld.gov.au

Queensland Government Procurement

Level 2, 60 Albert Street
GPO Box 123
Brisbane Qld 4001
Phone: 13 QGOV (13 74 68)
QGP – BetterProcurement@hpw.qld.gov.au
www.hpw.qld.gov.au

Regulatory Services (formerly Office of the Registrar)

Level 19, 41 George Street
GPO Box 690
Brisbane Qld 4001
Phone: 13 QGOV (13 74 68)
QLDHousingRegistrar@hpw.qld.gov.au
residentservices@hpw.qld.gov.au
hpw.qld.gov.au/aboutus/BusinessAreas/RegulatoryServices/Pages/default.aspx