

## Household Resilience Program

---

### External solid-core doors

The Household Resilience Program aims to assist eligible home owners in parts of central and northern Queensland to improve the resilience of their homes against cyclones.

Houses built before the early-1980s in Queensland may not be built to cyclone building standards and therefore can be more susceptible to damage during an event.

Activities like upgrading (retrofitting), the roof structure, protecting the windows, strengthening the doors, and ensuring the house is well maintained, are all ways to improve the strength of our homes.

Currently there are many products on the market which do not meet the wind load requirements for external doors.

### Work eligibility

To be eligible, the works must meet the following requirements:

- The new external door must be rated for external use and comply with AS 4055 Wind loads for housing.
- A good quality lock set and hardware must be installed.
- The installer must provide Form 16, self-certification, which complies with AS 4055 Wind loads for housing.
- If the replacement door contains glass, an approved AS1170.2 compliant impact debris screen must be installed to protect the glass.

### Contractor quotes

When sourcing a quote from a contractor, it must contain:

- the contractor's Queensland Building and Construction Commission (QBCC) licence number
- a reference that the design will comply with the Australian Standards
- certification for the works in the quote
- a full breakdown of the quote, or if multiple improvement options are included, a scope of works engineering certification
- any other additional information that would assist the quote assessment.

If these requirements are not provided, the quote review process will be delayed and will require clarification from the contractor.

## Approvals

Upon the approval of your application, you will be notified by email. You will then need to enter into a contract for the works in line with the approved quote. Contractors cannot be changed once the grant has been approved.

While works are underway, you and the contractor are responsible for all coordination of the works including site safety, protection of property and temporary accommodation.

Grant funds cannot be paid as progress payments and will only be paid as a lump sum on acceptable completion of the works.

## Completion of the improvement works

On completion of the door replacement works, you will need to provide the following documentation to the Household Resilience Program grants team:

- a Form 16 self-certification, that the install complies with AS 4055 Wind loads from the installer
- a copy of the invoice, addressed to the home owner, referencing the Household Resilience Program application number.

## Payment of grant

Once the evidence of completion is provided, a government assessor will inspect the works to advise if the grant funds can be released. This is expected to take 5-10 business days of the program team receiving the evidence.

On successful inspection, the grant funds will be approved for processing directly into the contractor's account.

## Additional benefits

In undertaking external door replacements, program participants have found the following additional benefits:

- improvement in cyclone resilience
- increase in home security
- additional privacy
- street appeal
- support of local businesses and the building industry
- reduction in insurance premiums.

After the improvement works have been completed, at the insurer's discretion, the home owner may qualify for a reduction in their home insurance premium.

For more information relating to insurance premiums, speak to your preferred home insurer.

## More information

**Phone:** 13 QGOV (13 7468)

**Email:** [strongerhomes@hpw.qld.gov.au](mailto:strongerhomes@hpw.qld.gov.au)

**Website:** [www.qld.gov.au/strongerhomes](http://www.qld.gov.au/strongerhomes)