

# Procurement Plan 2020-2024

Department of Housing and Public Works

This plan outlines how procurement will support the department to deliver on its strategic plan and help the Queensland Government meet the priorities set out in the Queensland Procurement Policy.



Queensland Government



## Commitments

## Objectives



### PROCUREMENT GOVERNANCE

We are accountable for the integrity, probity and transparency of our decisions and ensure our procurement processes are defensible and documented relative to the value and risk of each procurement.



### PROCUREMENT PRACTICE

We are outcome focused, innovative and continuously strive to improve our procurement methods and practices in achieving the Queensland Procurement Policy Principles.



### PROCUREMENT OUTCOMES

We deploy the most appropriate and streamlined procurement and contract management strategies to ensure we meet and aim to exceed business expectations.



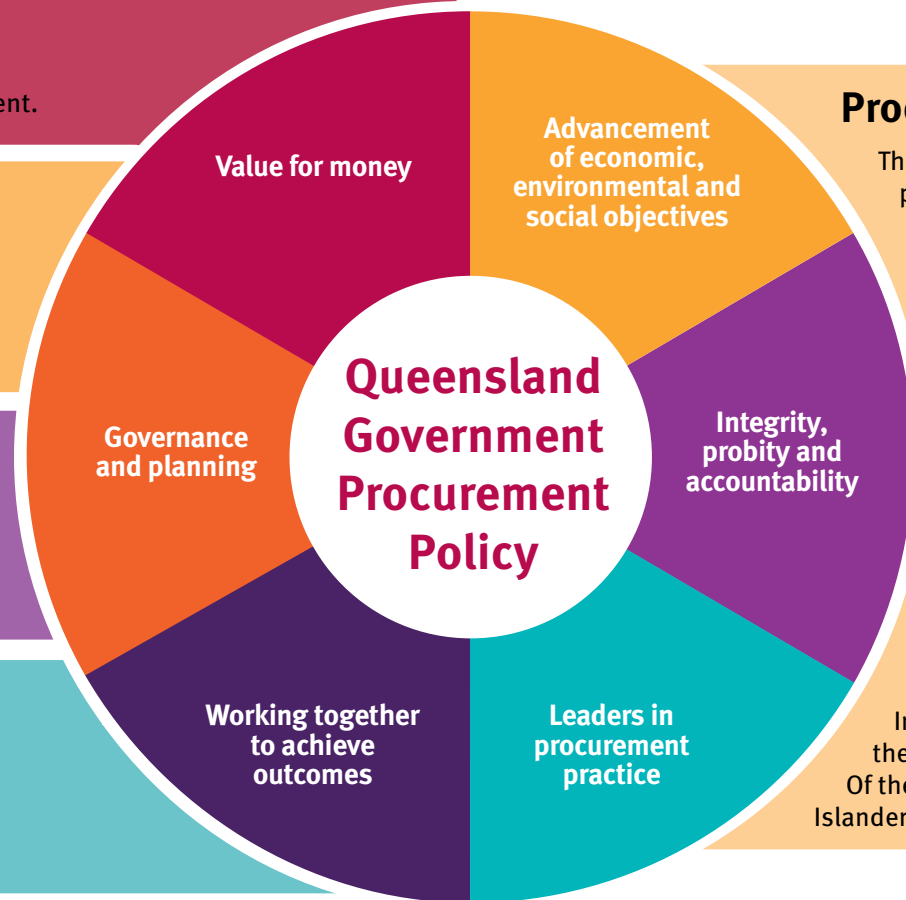
### PROCUREMENT CAPABILITY

We invest in our people to enhance the procurement function and improve the delivery of procurement outcomes.

To procure and contract manage fit-for-purpose products and services in a timely and cost effective way.

To benefit Queenslanders through procurement practices that support Queensland communities and enable increased participation of Aboriginal and Torres Strait Islander businesses, social enterprises and small and medium suppliers.

To enhance the procurement capability and performance of the department.



## Procurement Environment

The department is steward of the *Buy Queensland* procurement strategy and policy and leads three key spend categories across government to deliver value for money and achieve better outcomes for industry and Queensland communities.

Through the Office of the Chief Advisor – Procurement, the department provides advice to agencies on better procurement practice and works with Queensland Treasury to target savings and other benefits under the enhanced procurement model for Queensland Government

The department's divisional procurement functions collaborate with Category Councils and work together through an established procurement Community of Practice to deliver whole-of-government initiatives and divisional work programs.

In the reporting period 1 July 2019 to 31 March 2020 the department spent \$1.76 billion with 6,201 suppliers. Of these suppliers, 102 were Aboriginal and Torres Strait Islander businesses.

## Tactics

- Establish and maintain procurement practices that enable increased participation of local suppliers and small and medium businesses.
- Identify and promote opportunities to do business with regional, Aboriginal and Torres Strait Islander businesses and social enterprises.
- Ensure sourcing and contract management plans consider business outcomes, value for money and timeframes.
- Continuously improve procurement and contract management practices to meet and aim to exceed business expectations.
- Provide appropriate and fit-for purpose training and development opportunities to all procurement officers.
- Provide officers undertaking routine procurement with relevant guidance and information.

## Key Performance Indicators

- % procurement spend with Queensland suppliers.
- % contracts awarded with small and medium businesses.
- % procurement spend with Aboriginal and Torres Strait Islander businesses.
- % spend with social enterprises.
- Customer satisfaction scorecard ratings.
- Strategic supplier performance scorecard ratings.
- % of procurement officers with fit-for purpose procurement capability and/or personal development plans.
- Procurement functional maturity assessments
- All staff procurement awareness campaigns

## Opportunities

- Make it easier to do business with government by providing information about upcoming opportunities and streamlining processes where possible.
- Foster community confidence and trust by managing procurement risks through effective oversight, accountability and appropriate internal controls.
- Establish tailored performance metrics for all procurement functions.
- Embed Best Practice Principles and Ethical Supply practices to ensure safe, secure jobs for Queenslanders.

## Challenges

- Managing the increased expectation for procurement data and reporting.
- Effectively managing the resource and reporting demands changing policies place on the procurement functions.
- Effectively supporting and investing in Queensland small and medium businesses.
- Unlocking supply chain potential in Queensland.
- Stabilising local supply chains to guarantee supply of goods critical to delivering essential services.