

2018–2019
ANNUAL
REPORT



Communication objective

This Annual Report provides information about the Department of Housing and Public Works' financial and non-financial performance for 2018–19. It has been prepared in accordance with the *Financial Accountability Act 2009*, the *Financial and Performance Management Standard 2019* and the *Annual report requirements for Queensland Government agencies*.

The report records the significant achievements against the strategies detailed in the department's *Strategic Plan 2018–22* and the *2018–19 Service Delivery Statements*.

The Queensland Government is committed to providing accessible services to Queenslanders from all culturally and linguistically diverse backgrounds. If you have difficulty understanding the Annual Report, you can contact us on 13 QGOV (13 74 68) and we will arrange an interpreter to communicate the report to you.



www.qld.gov.au/languages

Online open data reporting

Content for the following annual reporting requirements can also be accessed on the department's website at <http://www.hpw.qld.gov.au> and the Queensland Government data website at <https://www.data.qld.gov.au/>

- consultancies
- overseas travel
- Queensland Languages Services Policy.

Department of Housing and Public Works Annual Report 2018–19

© The State of Queensland (Department of Housing and Public Works) 2019.

Published by the Queensland Government, September 2019, 1 William Street, Brisbane Qld 4000.

Licence



This Annual Report is licensed by the State of Queensland (Department of Housing and Public Works) under a Creative Commons Attribution (CC BY) 4.0 International licence.

CC by licence summary statement:

In essence, you are free to copy, communicate and adapt this Annual Report, as long as you attribute the work to the State of Queensland (Department of Housing and Public Works).

To view a copy of this licence, visit: <http://creativecommons.org/licenses/by/4.0/>

Attribution

Content from this Annual Report should be attributed as:

The State of Queensland (Department of Housing and Public Works) Annual Report 2018–19.

Further copies of this report are available at <http://www.hpw.qld.gov.au/aboutus/ReportsPublications/AnnualReports/Pages/default.aspx> or by contacting Governance, Planning and Performance, Department of Housing and Public Works on 13 QGOV (13 74 68).

If you have trouble viewing or printing this document, contact us and we will supply it in an alternative format, such as hardcopy or portable storage device.

Email: COR.GPP@hpw.qld.gov.au

ISSN 2201-1401

Contents

Letter of Compliance	3
Message from the Director-General	6
About us	10
Organisational structure	12
Our strategic objectives	16
Objective one	
Services for Queenslanders	17
Objective two	
Services for government	24
Objective three	
Strategy and policy	28
Objective four	
A unified organisation	31
Our service areas	36
Housing and Homelessness	36
Government Accommodation and Building Policy	36
Procurement	40
Sport and Recreation	40
Digital Capability and Information	44
Strategic Information and Communication Technology (including QGCIO)	44
Our Commercialised Business Units	46
Building and Asset Services	46
CITEC	46
QFleet	48
Queensland Shared Services	48
Our performance	50
Governance	62
Legislation administered by the Minister for Housing and Public Works, Minister for Digital Technology and Minister for Sport as at 30 June 2019	74
Statutory bodies	75
Government bodies, boards and committees	75
Our locations	76
Glossary of Terms	79
Financial statements	81
Compliance checklist	147