

ISAAC REGIONAL COUNCIL

SEVERE STORM EVENT - 20 February 2018

PURE PEOPLE POWER

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OUR VISION



THE CALM BEFORE THE STORM



A successful recruitment drive with key IRC staff to operate the LDCC.

Activation of payments for registered & approved LDCC staff (Emergency Services Allowance).

Delivered LDCC training:

- QDMA Inductions
- Guardian Roads
- Guardian Control



Regular seasonal promotion of Get Ready Queensland messaging through Social Media, and local school visits.

Progressive updates ongoing from the TC Debbie Lessons Learned.

EVENT TIMELINE



Tuesday 20 February

- 1449hrs severe storm warning for Clermont and Moranbah
- 1816hrs severe storm warning update
- 1903hrs the storm unleashed on Moranbah
- Widespread power outages across Nebo, Moranbah, Dysart and Clermont
- Wind speeds in Moranbah were recorded between 104 and 140 km/h
- Top wind speed recorded during TC Debbie in Moranbah was 100 km/h

Wednesday 21 February

- 0604hrs LDCC status activated to Stand Up.

Archer Drive, Moranbah



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Shed pierced through walls of house, Moranbah



WHAT WE DID WELL

- External agencies were on route prior to LDCC activation.
- Team dynamics and communication were spot on.
- LDCC staff worked well in their set roles and were confident in the Guardian operations module.
- Regular 'round the table' updates occurred each day.
- Whiteboards kept everyone visually informed.
- Improved communications with BHP, Ergon and Telstra.
- The Emergency Management Planning committee were working hard to return facilities to normal.
- Response from neighbouring Councils.



Moranbah East State Primary School



Lawrence Street, Moranbah



ISSUES WE FACED



23 February - Isaac River, May Downs Road

Guardian:

- Roads Closures
- Minor Technical issues

Operational:

- Key LDCC staff operational duties impacted their availability.
- Residential generator noise complaints.
- Green waste disposal.

Business Resilience:

- The 2 local Moranbah medical centres had no back up generation.
- Coles had no back up generation.

Moranbah Town Square boundary wall (erected in 1971)



Mills Avenue , Moranbah



Hoods Lagoon Boardwalk, Clermont



WHAT WE LEARNT

- Preparedness is not always going to be 100%. We're not always going to get it right.
- Activation of cost codes for cost recovery early.
- Remaining calm is important to the group dynamic.
- Be selective of the staff in the room.
- Constant communication updates are paramount.
- Availability of Agency representatives to be in the LDCC greatly improved communications.





RECOVERY ACTION PLAN

- Working with local businesses to make connections to assist with business continuity
- Strategic promotion of Get Ready Queensland messaging
- Disaster Dashboard
- Ongoing Community Engagement
- Creating connections in all 17 Isaac communities
- Communications redundancy program in place

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Post event thank you lunch for LDMG and Operational staff

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First sunlight in 3 days

