

2019–2020  
ANNUAL  
REPORT





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## Communication objective

This annual report provides information about the Department of Housing and Public Works' financial and non-financial performance for 2019-20. It has been prepared in accordance with the *Financial Accountability Act 2009*, the *Financial and Performance Management Standard 2019* and the *Annual report requirements for Queensland Government agencies*.

The report records the significant achievements against the strategies detailed in the department's *Strategic Plan 2019-23* and the *2019-20 Service Delivery Statements*.

The Queensland Government is committed to providing accessible services to Queenslanders from all culturally and linguistically diverse backgrounds. If you have difficulty understanding the annual report, you can contact us on 13 QGOV (13 74 68) and we will arrange an interpreter to communicate the report to you.



[www.qld.gov.au/languages](http://www.qld.gov.au/languages)

Department of Housing and Public Works Annual Report 2019-20

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- consultancies
- overseas travel
- Queensland Language Services Policy.