

## Appendix 4 - Glossary of Terms

<b>AQP</b>	Advancing Queensland's Priorities
<b>BAS</b>	Building and Asset Services
<b>BCM</b>	Building construction and maintenance
<b>CBU</b>	Commercialised Business Unit
<b>DESBT</b>	Department of Employment, Small Business and Training
<b>DFV</b>	Domestic and family violence
<b>DFF</b>	Dignity First Fund
<b>DOGIT</b>	Deed of Grant in Trust
<b>EEO</b>	Equal Employment Opportunity
<b>eDRMS</b>	Electronic document and records management system
<b>EV</b>	Electric Vehicles
<b>FTE</b>	Full-time equivalent
<b>GEH</b>	Government employee housing
<b>GPO</b>	General Post Office
<b>HHS</b>	Housing and Homelessness Services
<b>EBITDA</b>	Earnings before interest and tax less Depreciation and Amortisation
<b>HCJP</b>	Housing Construction Jobs Program
<b>HPW</b>	Housing and Public Works
<b>HR</b>	Human resources
<b>IB</b>	Information Brokerage
<b>ICT</b>	Information and Communication Technology
<b>ISMS</b>	Information Security Management System
<b>KMP</b>	Key management personnel
<b>NHHA</b>	National Housing and Homelessness Agreement
<b>PAC</b>	Public Administration Capability program
<b>QAO</b>	Queensland Audit Office
<b>QBCC</b>	Queensland Building and Construction Commission
<b>QGAO</b>	Queensland Government Accommodation Office
<b>QGCDG</b>	Queensland Government Customer and Digital Group
<b>QGEA</b>	Queensland Government Enterprise Architecture
<b>QGIF</b>	Queensland Government Insurance Fund
<b>QGOV</b>	Queensland Government
<b>QSA</b>	Queensland State Archives
<b>QSS</b>	Queensland Shared Services
<b>QUT</b>	Queensland University of Technology
<b>ROGS</b>	Report on Government Services
<b>SDS</b>	Service Delivery Statements
<b>SMAC</b>	Sport Minister's Advisory Council
<b>SSP</b>	Shared Service Providers
<b>SSQ</b>	Smart Service Queensland
<b>WHS</b>	Workplace Health and Safety