## SUPPLEMENTARY TOOLS

# **Cell Visitor Services**

## **Client referral and consent form**

**Client name:** 

#### Things for the worker to consider

Consent should only be obtained if the client is:

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sober and not intoxicated

of sound mind and their decision-making is not impaired.

### Things the client needs to know

We respect your privacy, however in order to give you the best possible service we may need to share your personal information with other organisations, or obtain your consent to provide additional support to you.

Before sharing information with other support services, we will discuss it with you first and gain your permission. No information will be passed on to other services and organisations if you do not agree.

You have the right to cease assistance from our service at any time. You can stop working with any other services we refer you to at any time too. To end this consent you simply need to let us know or advise other services directly yourself.

While we respect and protect your privacy, there may be times when we or another service provider are required by law to alert the police or other services. For example, if you say anything that raises a concern about possible harm to yourself or others, or where there are concerns about the safety of yourself or others, the law allows for information to be shared without consent, and expects service providers to do so.

## **Client consent**

	of			
(cell visitor staff member)		(service)		
I confirm that				
(name of client)				
has provided verbal consent for:				
a referral to a support service				
their personal details to be used so that the following additional supports can be provided to them:				
family members contacted	(provide details)			
banking be undertaken				
personal belongings collected				
other				

## **Client referral and consent form**

If the client requires additional support, tick the appropriate services in the table below. A referral may only be made to appropriate services after obtaining client consent.

#### Please indicate whether the client would like to be referred to any of the support agencies listed below.

Yes	Service name/type	Name of service
	Legal services (e.g. Legal Aid, ATSI Legal Service)	
	Justice services (e.g. parole, court support)	
	Homelessness/housing services	
	Aboriginal and Torres Strait Islander cultural groups	
	Medical/doctor (local GP, hospital)	
	Disability services (e.g. NDIS)	
	Welfare services (e.g. Centrelink)	
	Alcohol and drug services (e.g. detox/rehab)	
	Other (please provide details)	

Client signature: Date: / /