

# Housing Service Centres

The Department of Housing and Public Works has a number of Housing Service Centres throughout Queensland. Please contact your nearest centre for information about our services. Housing Service Centres are open 8.30am to 4.30pm Monday to Friday unless stated otherwise.

<p><b>Bayside Housing Service Centre</b>            Shop 3, 8-12 Dollery Road            PO Box 91  <b>CAPALABA</b> 4157            (07) 3034 9800            Maintenance enquiries: (07) 3034 9891            Email: <a href="mailto:baysidehsc@hpw.qld.gov.au">baysidehsc@hpw.qld.gov.au</a></p>	<p><b>Bundaberg Housing Service Centre</b>            16 Quay Street            PO Box 1120  <b>BUNDABERG</b> 4670            (07) 4331 7900 - 1800 809 835 (within area)            Maintenance enquiries: 1300 137 687            Email: <a href="mailto:bundaberghsc@hpw.qld.gov.au">bundaberghsc@hpw.qld.gov.au</a></p>
<p><b>Buranda Housing Service Centre</b>            Level 1, 221 Logan Road  <b>BURANDA</b> 4102            PO Box 230  <b>STONES CORNER</b> 4120            (07) 3873 7700            Maintenance enquiries:(07) 3873 7700 Option 1            Email: <a href="mailto:burandahsc@hpw.qld.gov.au">burandahsc@hpw.qld.gov.au</a></p>	<p><b>Cairns Housing Service Centre Queensland Government Service Centre</b>            William McCormack Place            Ground Floor, 5B Sheridan Street            PO Box 471  <b>CAIRNS</b> 4870            (07) 4036 5460 - 1800 623 208 (within area)            Maintenance enquiries: 1300 650 910            Email: <a href="mailto:cairnshsc@hpw.qld.gov.au">cairnshsc@hpw.qld.gov.au</a></p>
<p><b>Aboriginal and Torres Strait Islander Housing Unit Tenancy Services (ATSIHU)</b>            8.30am -4.30pm Monday to Friday            William McCormack Place            5B Sheridan Street PO Box 471  <b>CAIRNS</b> 4870            (07) 4036 5555 or Fax 40365575            Maintenance enquiries 1300 737 616            Email:  <a href="mailto:HHSATSIHUTenancyMgtTeam@hpw.qld.gov.au">HHSATSIHUTenancyMgtTeam@hpw.qld.gov.au</a></p>	<p><b>Aurukun Tenancy Services Aboriginal and Torres Strait Islander Housing Unit</b>  <b>Note:</b> Monday – Friday alternate weeks 08.30am - 12.00pm            Sam Kerindun Building Precinct            CLI 502 Kang Kang Road  <b>AURUKUN</b> 4871            PO Box 471,  <b>CAIRNS</b>, 4870            (07) 4060 6140            Maintenance enquiries 1300 650 910            If the office is unattended contact ATSIHU Cairns (07) 4036 5555</p>
<p><b>Coen Tenancy Services Aboriginal and Torres Strait Islander Housing Unit</b>  <b>Note:</b> Tuesday – Thursday alternate weeks            Coen Wellbeing Centre            31 Taylor Street,  <b>COEN</b> 4871            (07) 4036 5555            Maintenance enquiries 1300 650 910            If the office is unattended contact ATSIHU Cairns (07) 4036 5555</p>	<p><b>Kowanyama Tenancy Services Aboriginal and Torres Strait Islander Housing Unit</b>            9 Chapman Road  <b>KOWANYAMA</b> 4892            (07) 4036 5555            Maintenance enquiries 1300 738 616            If the office is unattended contact ATSIHU Cairns (07) 4036 5555</p>



<p><b>Lockhart River Tenancy Services Aboriginal and Torres Strait Islander Housing Unit</b>  <b>Note:</b> Monday – Friday alternate weeks                  Freddie Clarence Moses Retail Complex                  Office 5/12, Ilway Street  <b>LOCKHART RIVER 4871</b>                  PO Box 471,  <b>CAIRNS 4870</b>                  (07) 4060 7334 or Fax: (07) 4060 7089                  If the office is unattended contact ATSIHU Cairns (07) 4036 5555                  Maintenance enquiries 1300 650 910</p>	<p><b>Pormpuraaw Tenancy Services Aboriginal and Torres Stria Islander Housing Unit</b>  <b>Note:</b> Monday – Friday alternate weeks                  Shop 1/19 Pormpuraaw St (Boomerang Centre)  <b>PORMPURA AW 4871</b>                  (07) 4036 5555                  If the office is unattended contact ATSIHU Cairns (07) 4036 5555                  Maintenance enquiries 1300 738 616</p>
<p><b>Tenancy Service - Cooktown Hub Aboriginal and Torres Strait Islander Housing Unit - Laura, Cooktown, Hope Vale &amp; Wujal Wujal</b>                  12 Walker Street                  PO Box 988  <b>COOKTOWN 4895</b>                  07) 4082 2300 Fax: (07) 4069 5098                  Maintenance enquiries 1300 650 910                  If the office is unattended contact ATSIHU Cairns (07) 4036 5555                  Email: <a href="mailto:HHSATSIHUCooktownHub@hpw.qld.gov.au">HHSATSIHUCooktownHub@hpw.qld.gov.au</a></p>	<p><b>Hopevale Tenancy Services Aboriginal and Torres Strait Islander Housing Unit</b>  <b>Note:</b> Monday to Thursday 9.00am – 4.30pm                  Friday 9.00am – 1.00pm                  1 Muni Street, Hope Vale Council Office Complex                  PO Box 988  <b>COOKTOWN 4895</b>                  (07) 4060 9231 Fax (07) 4060 9184 If the office is unattended contact: Tenancy Services Cooktown Hub: (07) 4082 2300 or ATSIHU Cairns (07) 4036 5555                  Maintenance enquiries 1300 650 910                  Email: <a href="mailto:HHSATSIHUCooktownHub@hpw.qld.gov.au">HHSATSIHUCooktownHub@hpw.qld.gov.au</a></p>
<p><b>Wujal Wujal Tenancy Services Aboriginal and Torres Strait Islander Housing Unit</b>  <b>Note:</b> Tuesday 10.00am – 3.00pm                  1 Hartwig Street                  PO Box 988  <b>COOKTOWN 4895</b>                  (07) 4060 8360 If the office is unattended contact: Tenancy Services Cooktown Hub: (07) 4082 2300 or ATSIHU Cairns (07) 4036 5555                  Maintenance enquiries 1300 650 910                  Email: <a href="mailto:HHSATSIHUCooktownHub@hpw.qld.gov.au">HHSATSIHUCooktownHub@hpw.qld.gov.au</a></p>	<p><b>Tenancy Services Northern Peninsula Area Hub Aboriginal and Torres Strait Islander Housing Unit - Bamaga, Seisia, Injinoo, Umagico, New Mapoon.</b>                  203 Mugai Street  <b>SEISIA 4876</b>                  PO Box 77  <b>BAMAGA 4876</b>                  (07) 4069 3588                  Maintenance enquiries 1300 738 616                  Email: <a href="mailto:HHSATSIHUNPAHub@hpw.qld.gov.au">HHSATSIHUNPAHub@hpw.qld.gov.au</a></p>
<p><b>Tenancy Services Weipa Hub Aboriginal and Torres Strait Islander Housing Unit - Napranum, Mapoon,</b>                  PO Box 1330  <b>WEIPA 4874</b>                  (07) 4082 4702 or Fax: (07) 4036 5575                  Maintenance enquiries 1300 650 910                  If the office is unattended contact ATSIHU Cairns (07) 4036 5555                  Email <a href="mailto:HHSATSIHUWeipaHub@hpw.qld.gov.au">HHSATSIHUWeipaHub@hpw.qld.gov.au</a></p>	
<p><b>Mapoon Tenancy Services Aboriginal and Torres Strait Islander Housing Unit</b>  <b>Note:</b> 8.30am – 4.00pm Monday – Thursday                  1 Red Beach Road (Land and Sea office)  <b>MAPOON 4874</b>                  PO Box 1330  <b>WEIPA 4874</b>                  (07) 4082 4703                  If the office is unattended contact Tenancy Service Weipa Hub (07) 4082 4702 or ATSIHU Cairns (07) 4036 5555                  Email <a href="mailto:HHSATSIHUWeipaHub@hpw.qld.gov.au">HHSATSIHUWeipaHub@hpw.qld.gov.au</a></p>	<p><b>Napranum Tenancy Services Aboriginal and Torres Strait Islander Housing Unit</b>  <b>Note:</b> 9.00am-4.00pm Monday to Thursday                  320 Wa-Tyne Street  <b>NAPRANUM 4874</b>                  PO Box 1330  <b>WEIPA 4874</b>                  (07) 4082 4701                  If the office is unattended contact Tenancy Services Weipa Hub (07) 4082 4702 or ATSIHU Cairns (07) 4036 5555                  Email <a href="mailto:HHSATSIHUWeipaHub@hpw.qld.gov.au">HHSATSIHUWeipaHub@hpw.qld.gov.au</a></p>

<p><b>Chermside Housing Service Centre</b>            3rd Floor, 18 Banfield Street            PO Box 2352  <b>CHERMSIDE</b> 4032            (07) 3917 4600            Maintenance enquiries: (07) 3896 9973</p> <p>Email: <a href="mailto:chermsidehsc@hpw.qld.gov.au">chermsidehsc@hpw.qld.gov.au</a></p>	<p><b>Collinsville Queensland Government Agent Program</b>            64 Sonoma Street            PO Box 58  <b>COLLINSVILLE</b> 4804            (07) 4785 5567  <b>Note:</b> 9.00am to 12.30pm and 2.00pm to 4.30pm - Monday to Friday</p>
<p><b>Emerald Housing Service Centre</b>            99 Hospital Road            PO Box 37  <b>EMERALD</b> 4720            (07) 4988 1600 -1800 659 160 (within area)            Maintenance enquiries: 1300 650 914</p> <p>Email: <a href="mailto:emeraldhsc@hpw.qld.gov.au">emeraldhsc@hpw.qld.gov.au</a></p>	<p><b>Fortitude Valley Housing Service Centre</b>            Level 7, Green Square North Tower,            515 St Pauls Terrace            PO Box 445  <b>FORTITUDE VALLEY</b> 4006            (07) 3034 6500            Maintenance enquiries: (07) 3872 0303</p> <p>Email: <a href="mailto:fortitudevalleyhsc@hpw.qld.gov.au">fortitudevalleyhsc@hpw.qld.gov.au</a></p>
<p><b>Gladstone Housing Service Centre</b>            Level 2, 20-22 Herbert Street            PO Box 5082  <b>GLADSTONE</b> 4680            (07) 4899 2400 - 1800 266 807 (within area)            Maintenance enquiries: 1800 817 029</p> <p>Email: <a href="mailto:gladstonehsc@hpw.qld.gov.au">gladstonehsc@hpw.qld.gov.au</a></p>	<p><b>Gold Coast Housing Service Centre</b>            Shop 80, Bazaar Street            Robina Town Centre            PO Box 4059  <b>ROBINA TOWN CENTRE</b> 4230            (07) 5645 8100            Maintenance enquiries: 1300 650 917</p> <p>Email: <a href="mailto:goldcoasthsc@hpw.qld.gov.au">goldcoasthsc@hpw.qld.gov.au</a></p>
<p><b>Herberton Queensland Government Agent Program</b>            56 Grace Street,  <b>HERBERTON</b> 4887            PO Box 43  <b>RAVENSHOE</b> 4888            (07) 4097 6660  <b>Note:</b> 9.00 am to 1.00pm and 1.30pm to 3.30pm Thursday only</p>	<p><b>Inala Housing Service Centre</b>            Level 1,14 Wirraway Parade            PO Box 258  <b>INALA</b> 4077            (07) 3723 2000            Maintenance enquiries: (07) 3362 9230</p> <p>Email: <a href="mailto:inalahsc@hpw.qld.gov.au">inalahsc@hpw.qld.gov.au</a></p>
<p><b>Ipswich Housing Service Centre</b>            Level 1, ICON Towers            117 Brisbane Street            PO Box 263  <b>IPSWICH</b> 4305            (07) 3437 6000 - 1800 636 390            Maintenance enquiries: (07) 3280 1778</p> <p>Email:  <a href="mailto:HHSCIpswich@hpw.qld.gov.au">HHSCIpswich@hpw.qld.gov.au</a></p>	<p><b>Logan Housing Service Centre</b>            11-13 Station Road            PO Box 5  <b>WOODRIDGE</b> 4114            (07) 3086 3700            Maintenance enquiries: (07) 3086 3740</p> <p>Email: <a href="mailto:loganhsc@hpw.qld.gov.au">loganhsc@hpw.qld.gov.au</a></p>

<p><b>Mackay Housing Service Centre</b>                  22-30 Wood Street                  PO Box 978  <b>MACKAY</b> 4740                  (07) 4862 9500 - 1800 069 237 (within area)                  Maintenance enquiries: 1300 650 914</p> <p>Email: <a href="mailto:mackavhsc@hpw.qld.gov.au">mackavhsc@hpw.qld.gov.au</a></p>	<p><b>Maroochydore Housing Service Centre                  Queensland Government Service Centre</b>                  Ground floor, 12 First Avenue                  PO Box 99  <b>MAROOCHYDORE</b> 4558                  (07) 5352 7333                  Maintenance enquiries:                  1300 650 916 Coolum Beach and South.                  1300 137 687 Peregian Beach and north</p> <p>Email: <a href="mailto:maroochydorehsc@hpw.qld.gov.au">maroochydorehsc@hpw.qld.gov.au</a></p>
<p><b>Maryborough Housing Service Centre</b>                  116 Lennox Street                  PO Box 535  <b>MARYBOROUGH</b> 4650                  (07) 4324 8600                  1800 623 242 (within area)                  Maintenance enquiries: 1300 137 687</p> <p>Email: <a href="mailto:maryboroughhsc@hpw.qld.gov.au">maryboroughhsc@hpw.qld.gov.au</a></p>	<p><b>Moreton Bay Housing Service Centre</b>                  Level 5, Caboolture Square Shopping Centre                  60-78 King Street                  PO Box 588  <b>CABOOLTURE</b> 4510                  (07) 5432 0700                  Maintenance enquiries: 1300 880 882</p> <p>Email: <a href="mailto:moretonbayhsc@hpw.qld.gov.au">moretonbayhsc@hpw.qld.gov.au</a></p>
<p><b>Mount Garnet Queensland Government Agent Program</b>                  Police Station, Cnr Garnet and Agate Streets  <b>MOUNT GARNET</b> 4872                  PO Box 43  <b>RAVENSHOE</b> 4888                  (07) 4097 6660  <b>Note:</b> 9.30 am to 3.30 pm Monday and Wednesdays only</p>	
<p><b>Mount Isa Housing Service Centre</b>                  19 West Street                  PO Box 1866  <b>MOUNT ISA</b> 4825                  (07) 4437 2700 - 1800 620 466 (within area)                  Maintenance enquiries: 1300 650 912</p> <p>Email: <a href="mailto:mtisahsc@hpw.qld.gov.au">mtisahsc@hpw.qld.gov.au</a></p>	<p><b>Mornington Island</b>  <b>Note:</b> 8.30am – 4.30pm alternate weeks                  Shop 1 &amp; 2, 306 Lardil Street                  Rural Transaction Centre Gununa  <b>MONINGTON ISLAND</b> 4871                  (07) 4745 7471 or (07) 4437 2700</p> <p>Email <a href="mailto:HHSMTIsaRemoteComm@hpw.qld.gov.au">HHSMTIsaRemoteComm@hpw.qld.gov.au</a></p> <p><b>Doomadgee</b>  <b>Note:</b> 8.30am – 4.30pm Monday to Friday                  275 Sharpe Street Council Admin Building  <b>DOOMADGEE</b> 4830                  PO Box 1866  <b>MOUNT ISA</b>, 4825                  (07) 4745 8342 if unattended call (07) 4437 2700</p> <p>Email <a href="mailto:HHSMTIsaRemoteComm@hpw.qld.gov.au">HHSMTIsaRemoteComm@hpw.qld.gov.au</a></p>

<p><b>Rockhampton Housing Service Centre</b>                  Level 3, 209 Bolsover Street                  PO Box 1330  <b>ROCKHAMPTON</b> 4700                  (07) 4848 7000                  1800 801 176 (within area)                  Maintenance enquiries: 1800 817 029 or                  4838 9660                  Email: <a href="mailto:rockhamptonhsc@hpw.qld.gov.au">rockhamptonhsc@hpw.qld.gov.au</a></p>	<p><b>Woorabinda</b>                  201 Carbine Street  <b>WOORABINDA</b> 4713                  (07) 4925 9019 or Fax: (07) 4925 9001                  Maintenance enquiries: 1300 738 616                   Email:  <a href="mailto:HHSWoorabindaIndigenousCommunity@hpw.qld.gov.au">HHSWoorabindaIndigenousCommunity@hpw.qld.gov.au</a></p>
<p><b>Ravenshoe Queensland Government Agent Program</b>                  Grigg Street,                  PO Box 43  <b>RAVENSHOE</b> 4888                  (07) 4097 6660  <b>Note:</b> 9.00am to 1.00pm and 1.30pm to 4.00pm                  Monday to Friday</p>	
<p><b>Tenancy Services Thursday Island Hub Aboriginal and Torres Strait Islander Housing Unit</b>                  37-45 Douglas Street                  PO Box 514  <b>THURSDAY ISLAND</b> 4875                  (07) 4212 3700                  Maintenance enquiries: 1300 650 910                  Email:  <a href="mailto:HHSATSIHThursdayIslandHub@hpw.qld.gov.au">HHSATSIHThursdayIslandHub@hpw.qld.gov.au</a></p>	<p><b>Kubin</b>                  Kubin office located in Torres Strait Island Regional Council (TSIRC) office.  <b>Note:</b> 9.00am – 2.00pm Monday to Thursday                  (07) 4212 3700 – call Thursday Island HSC                   Maintenance enquiries: 1300 738 616 (Outer Island Communities)</p>
<p><b>Toowoomba and South West Housing Service Centre</b>                  Level 2, 10 Russell Street                  PO Box 418  <b>TOOWOOMBA</b> 4350                  (07) 4699 4400 or 1800 623 435 (within area)                  Maintenance enquiries: 1300 650 915                   Email: <a href="mailto:toowoombahsc@hpw.qld.gov.au">toowoombahsc@hpw.qld.gov.au</a></p>	<p><b>Toowoomba Housing Hub</b>                  10 Russell Street  <b>TOOWOOMBA</b> 4350                  (07) 4699 4440</p>
<p><b>Townsville Housing Service Centre</b>                  Level 2, 143 Walker Street,                  PO Box 953  <b>TOWNSVILLE</b> 4810                  (07) 4724 8500                  1800 806 197 (within area)                  Maintenance enquiries: 1300 650 913                   Email: <a href="mailto:townsvillehsc@hpw.qld.gov.au">townsvillehsc@hpw.qld.gov.au</a></p>	<p><b>Palm Island</b>  <b>Note:</b> Monday to Friday 08.30am -4.30pm, Closed between 12.30pm- 1.15pm                  Lot 72 Main Street  <b>PALM ISLAND</b> 4816                  (07) 4799 5382                  Maintenance enquiries: 1300 650 913                   Email: <a href="mailto:HHS-Palm-Island@hpw.qld.gov.au">HHS-Palm-Island@hpw.qld.gov.au</a></p>

**After hours emergency maintenance number 1800 808 107 from 6pm to 6am Monday to Friday and on weekends and public holidays.**